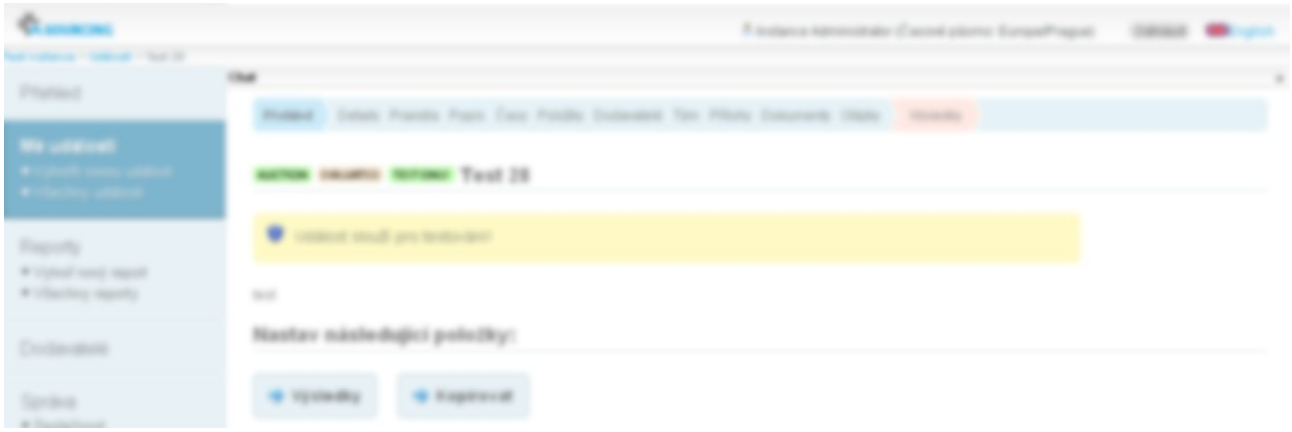

User guide buyer

Version 2.1.0

Obsah

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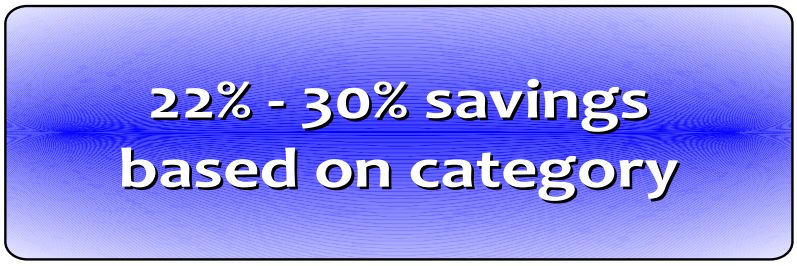
1 Introduction

User guide is describing system architecture, features and usage of application aSourcing. The system is designed to support negotiation between buyer and supplier using internet auction or tender approach.

2 System design

aSourcing solution covers sourcing process where buyer is choosing preferred supplier. The idea is to allow to run internet auction or tender with selected set of suppliers. This approach is having many advantages for buyer as it allows to clearly define the selection criteria but it enable competition approach between suppliers in a form of auction. This approach is a proven way to savings. It would be hard to achieve by using a different way.

By using competition approach you can achieve significant savings:



2.1 Key advantages of system

- Automate full sourcing process independently on event type (RFI, RFP, RFQ, English reverse auction a complex multilevel negotiation)
- Easy to create multi line request by using forms, templates and wizards
- Easy to monitor time dependent information like order, the best price, next bid, remaining time and etc.
- Make shorter time for saving analysis

2.2 Features

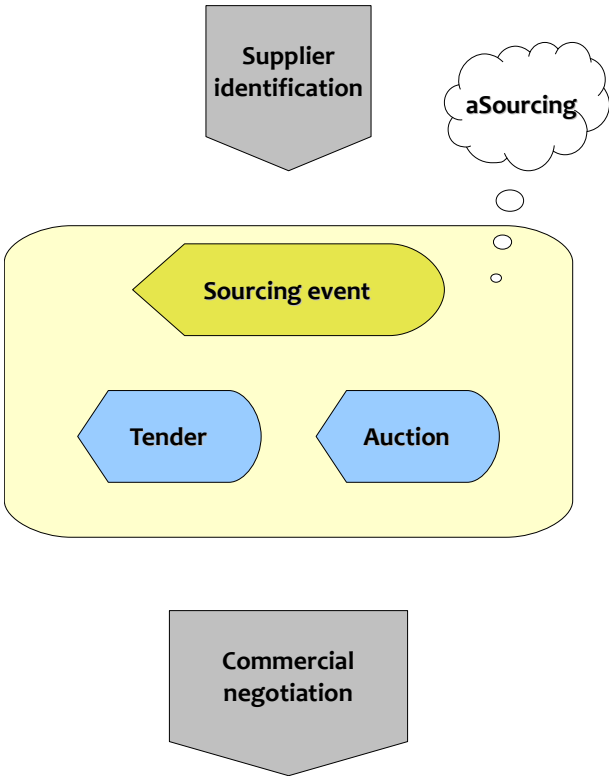
- Questioners
- Attachments and documents
- Store offers on item level

- Support of complex item hierarchy (group, subgroup, basket)
- Creating events and it's templates
- Online (chat) communication between buyer and suppliers
- Overview of running events
- Administration and reporting
- Auditing

2.3 aSourcing

Platform aSourcing is designed to support advanced sourcing negotiation and auction. The main advantage is online feedback and communication in real time. As result of auction or tender is event report. It is finally fully up to the buyer how he will interpret results and use it in following business negotiations with suppliers. It is common practise that buyers clarify this approach and accept the criteria as part of common property of event, like: "We will invite only the first, of the three best suppliers" and etc.

The sourcing process typically starts by selecting appropriate list of suppliers. Than those suppliers are running through selection by using tender or auction (event). After evaluation, it is the starting point for commercial negotiations with a selected supplier. aSourcing system fully covers processes of supplier selection by auction or tender.



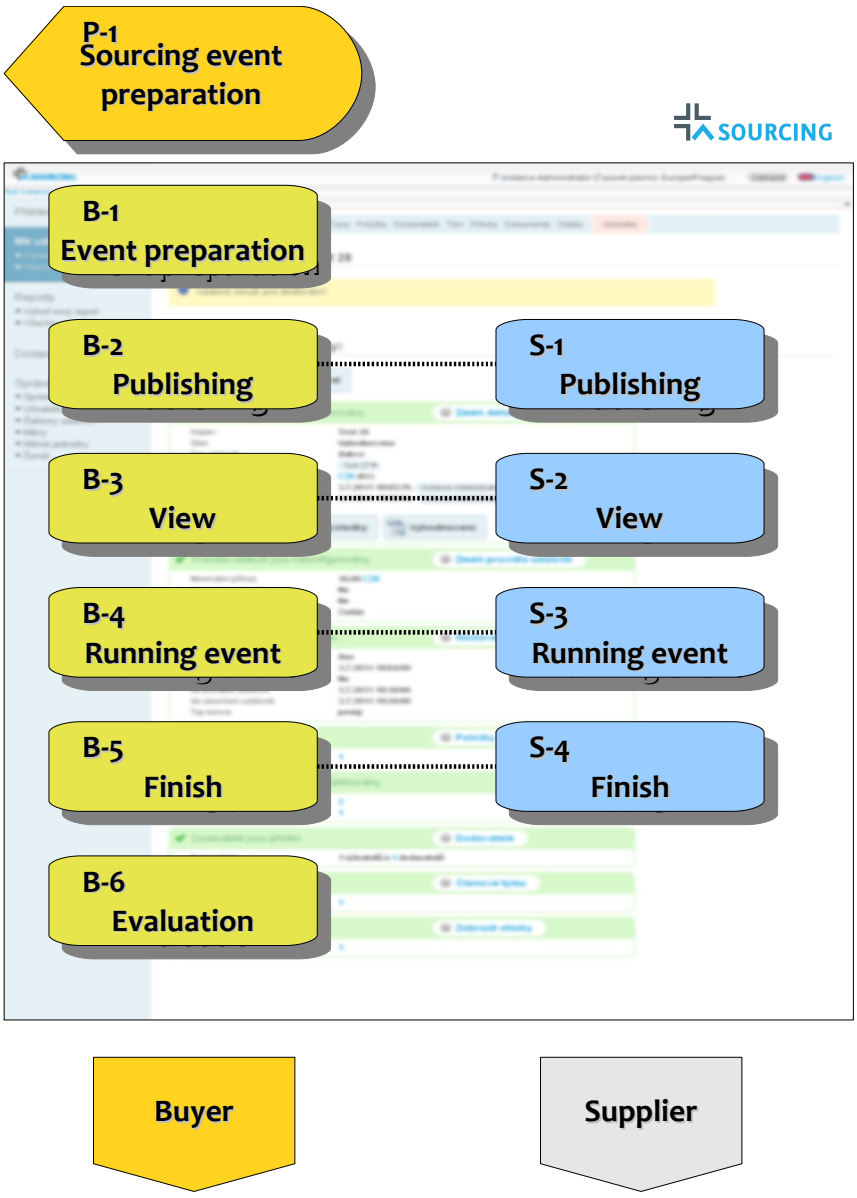
Pic 1: System concept

Results are:

- Detailed understanding of spending and to find better opportunities for savings
- Better usage of internal resources and it's coordination
- Keeping history of events for analysis purposes
- Measurement of success and improvement

2.4 Life cycle of event

Application aSourcing is divided into two independent views. One is a view from the buyer and the second is a view from the supplier's perspective. Each user is logged into its own part of the application and is based on his role. The user sees only the allowed part. Instances of sourcing events are registered as object "event". It can have an auction or tender and many other attributes based on its settings. The next diagram is showing an event's work-flow steps. The left column is representing steps executed by buyers and the right column is representing steps executed by the supplier.



Pic 2: Event work-flow

2.5 Event preparation

- **P-1 Sourcing event preparation**

By the sourcing event preparation we mean the execution of steps which will identify new or existing potential suppliers. This process is not covered by aSourcing application, but after you identify new potential customers, you enter it into the application and then it becomes available for the Rfx process. As part of event preparation you need to prepare and well formulate the requirements and evaluation criteria, which will become part of the event inputs.

2.6 Buyer

- **B-1 Event preparation**

Event preparation is the initial step where you enter required data inputs into the newly created event instance. You may consider the following areas:

- Put requirements for supplier
- Set timing of event
- Define items
- Create list of suppliers and create user accounts
- Set team member for buyer's team
- Attachments
- Required documents
- Questioner

Note: If you need to test your sourcing process, you can set event as "testing". This is a remark for all participants that the running event is for testing purposes only.

- **B-2 Publishing**

Publishing of event is an operation which is executed when all information is entered. Then this event is published to all suppliers and all of them are notified by email message. It will contain a PDF document which is containing all information related to the event.

- **B-3 View**

When the event is published than it can become in the state, "view" (if set-up this way). In this state, all suppliers can see event attributes, but the event has not started yet.

- **B-4 Running event**

If the event is running, than all suppliers can submit their offers. All suppliers and team members are informed about new bits by email. Suppliers are or are not informed about prices

of competitors based on set-up by the buyer.

- **B-5 Finish**

The event is finished when time expires. The type of ending can be fixed or with an extension. This is defined by the buyer. After the event finishes, the system sends an information email to all suppliers and team members with a PDF attachment. It is containing a summary of results from the event. This information is subsequently used for the event evaluation.

- **B-6 Evaluation**

Buyers can set the event to an "evaluated" state to mark that the event has been evaluated.

2.7 Supplier

- **S-1 Publishing**

The supplier can see the event after it is published. He is notified by email about it and it has a PDF document attached which is containing the event content. In this moment, the supplier can login to aSourcing application, where he can see all details about the event.

- **S-2 View**

View state is designed for suppliers to be able to see published events. Suppliers can see event descriptions and attached documents which had been provided by the buyer. On the other site, the buyer can request some documents to be supplied by the supplier or request to fill a questioner. The view step can be fully omitted if the buyer didn't require it. In view stage it can be possible to put bids if the buyer would allow it.

- **S-3 Running event**

In this moment all suppliers can enter their bids. But before it, the supplier must upload required documents and answer required questions, if this has not been already done during the "view" stage. If this is not done, then the supplier cannot submit a bid.

Supplier and buyer's team are informed about any new bids by email message. The supplier is informed about order of his new offer based on each line item. If it is allowed by the buyer, than suppliers are also informed about the best offered price (for each line item).

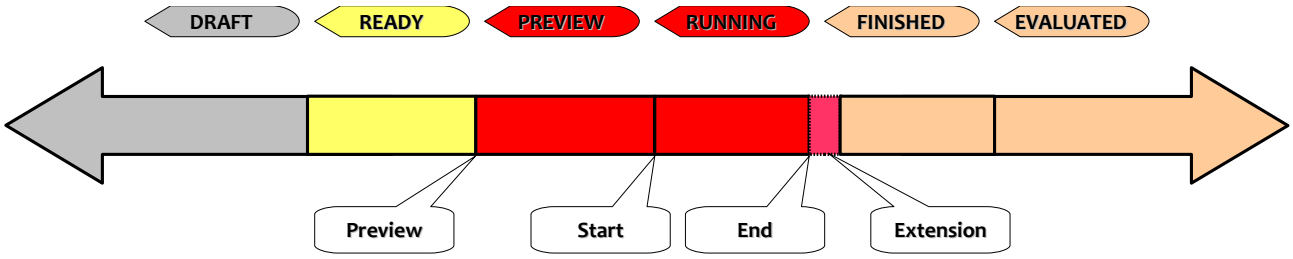
- **S-4 Finish**

The event is ended by a given time frame. The type of ending can be fixed or with an extension. This is defined by the buyer. When the event finishes an email message is sent to all supplier

and buyer's teams. It is containing a PDF attachment with the event results.

2.8 Event work-flow

Events can run thought following stages:



- DRAFT – Phase of event preparation, when the buyer is putting all required information to the system. Last step is the event publishing, when event change to next stage
- READY – Event is published. Event is not possible to change any more. The event is waiting until start time of the event.
- PREVIEW – (optional) IfF this phase is allowed, then the event becomes visible for suppliers. They can submit a bid if it is allowed by the buyer.
- RUNNING – The event is running and all suppliers can submit bids. The event ends after given time frame. The type of the end can be fixed or with time extension.
- FINISHED – The event is finished and emails with the event results are sent to all suppliers and buyer's team.
- EVALUATED – Event is evaluated by buyer.

2.9 End time extension

The end time extension is designed to prevent "kill in last second" situation, when a supplier will submit the best offer in the last moment and other suppliers would not be able to react. If end time extension is enabled, then the event end time is extended by a defined value, so other suppliers can add new bit if needed.

If a new bid is supplied in closing time period, then the event end time is extended by the extension time. The closing time period is applied again for the new event end time. This means that if a new bid is supplied again then the event end time is again extended. In this case it makes sense to set a minimum bid difference to reasonable value, so it effectively prevents endless bidding with a small difference value by each supplier.

2.10 Chat

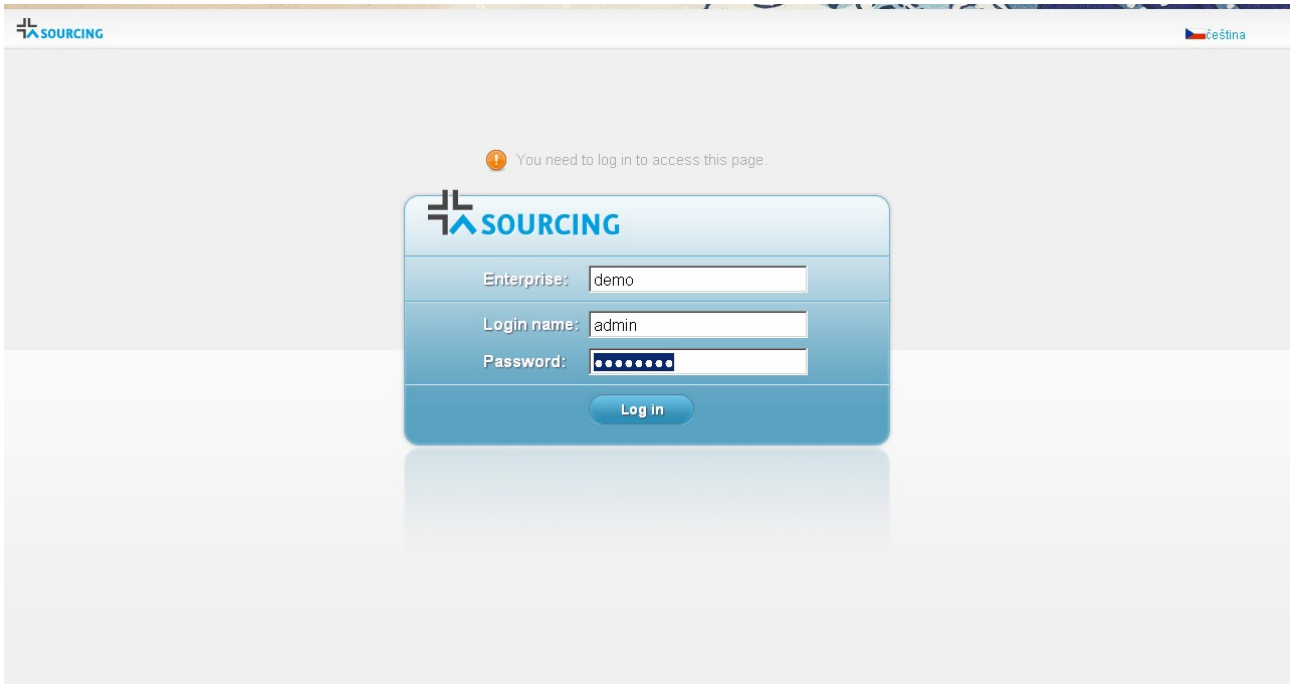
aSourcing application is allowing to realize chat between buyer's team and all suppliers. This is designed to send clarification questions to buyers or request more clarification about event details. Chat message is always belong to given event and all messages are distributed to all event participants independently to who sent the message. These messages are visible only to give event participants. Chat message is display in chat screen as well as being sent by email to all participants. All messages are recorded and become part of the PDF result report. If the author of the message is a supplier who’s name is anonymous to prevent supplier recognition.

3 Work with aSourcing

This chapter is showing common operations and full event life cycle and it's set-up.

3.1 Login to aSourcing

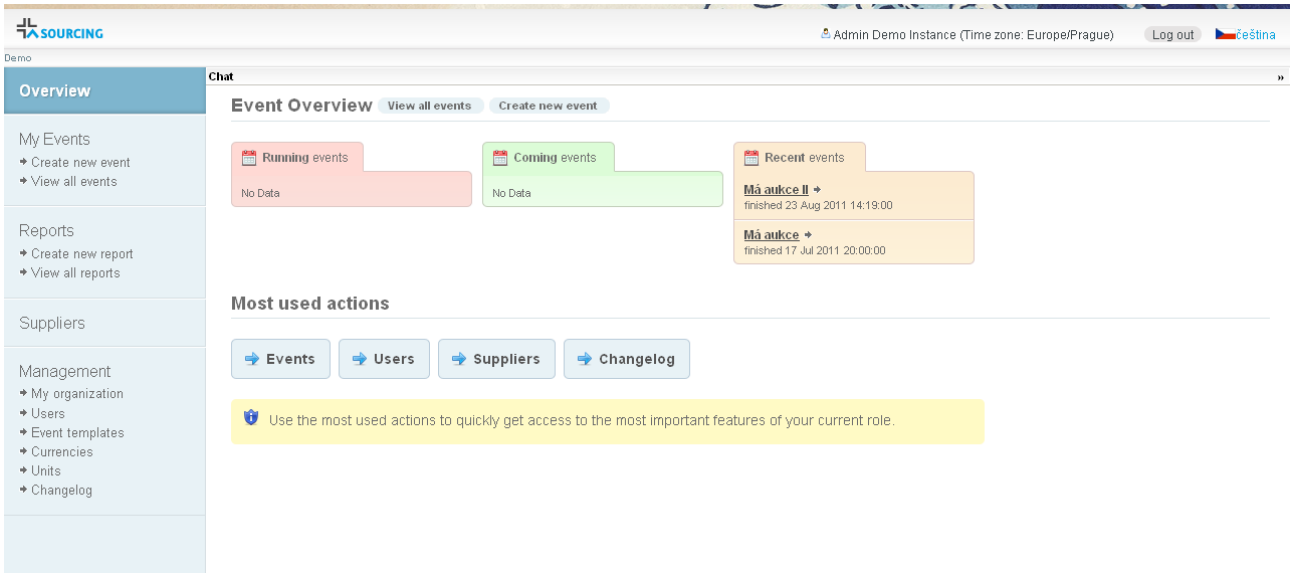
Application aSourcing is designed in a way to allow the sharing of applications by multiple logical subjects. So as part of the login information you need to provide the name of instance where you want to login. This is important mainly for suppliers, because each supplier can access multiple buyer's instances. Each instance is representing one company or individual.



3.2 User properties

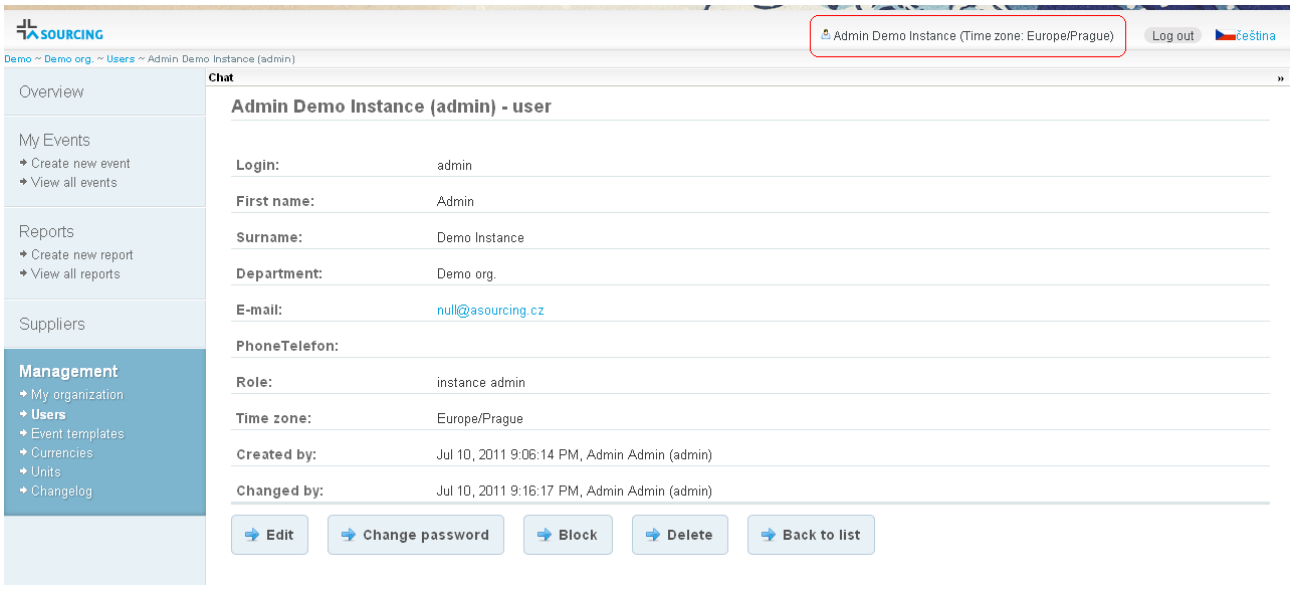
For any user, before you start work with aSourcing application you need to review the set-up of your account. Each user is notified about it's creation by email message. The message is containing login name, password and URL for login. After first login you should review:

- Change user name
- Check contact details
- Set-up time zone, where user is operating

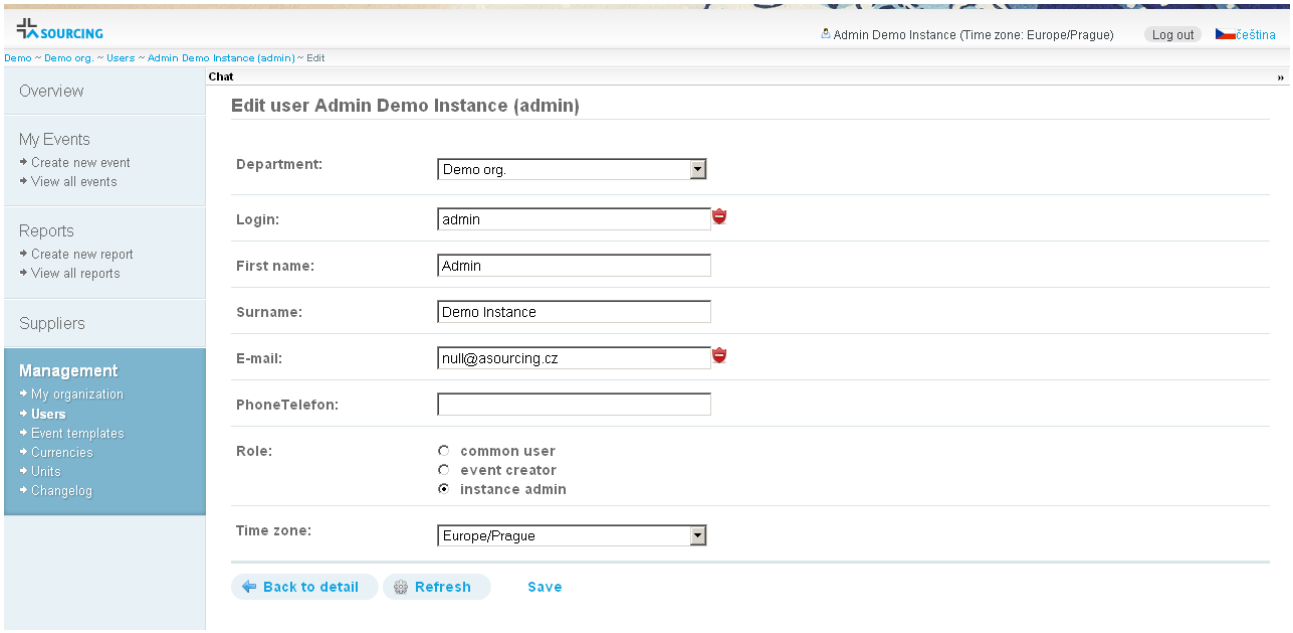


3.2.1 Contact details

User's contact details are accessible in right top corner of page.



Modification is possible by clicking the "Edit" button.



Check settings:

- First name and surname
- Email address
- Time zone

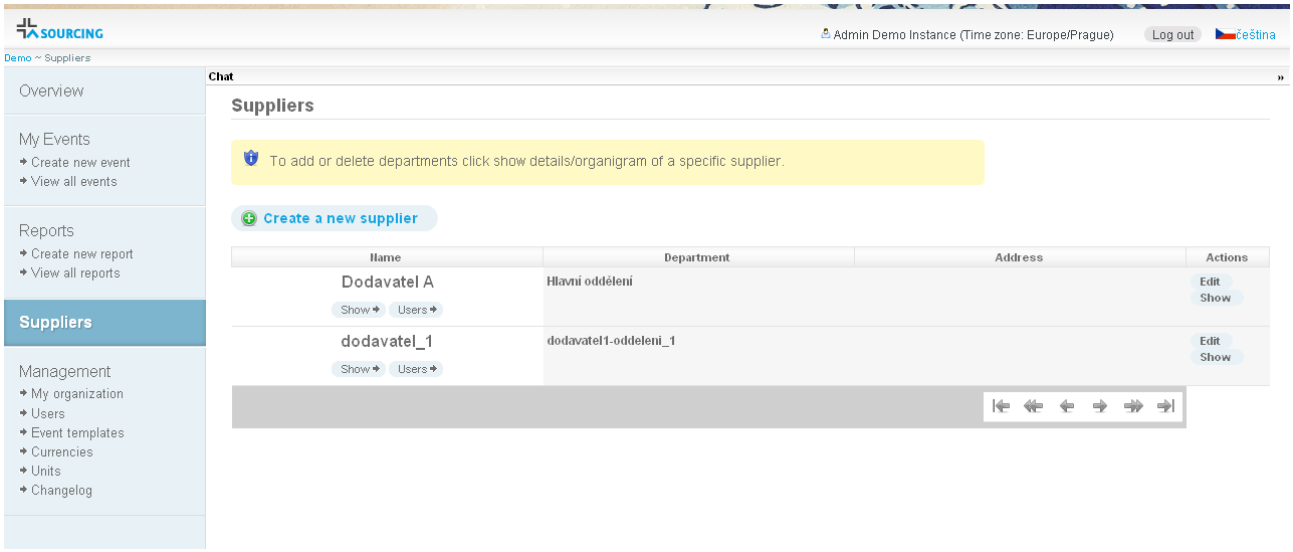
Note: **Time zone setting** iis important as all time related information is displayed by using this time zone. You can check your time zone settings any time in the right top corner of the application page.

3.3 Add new supplier

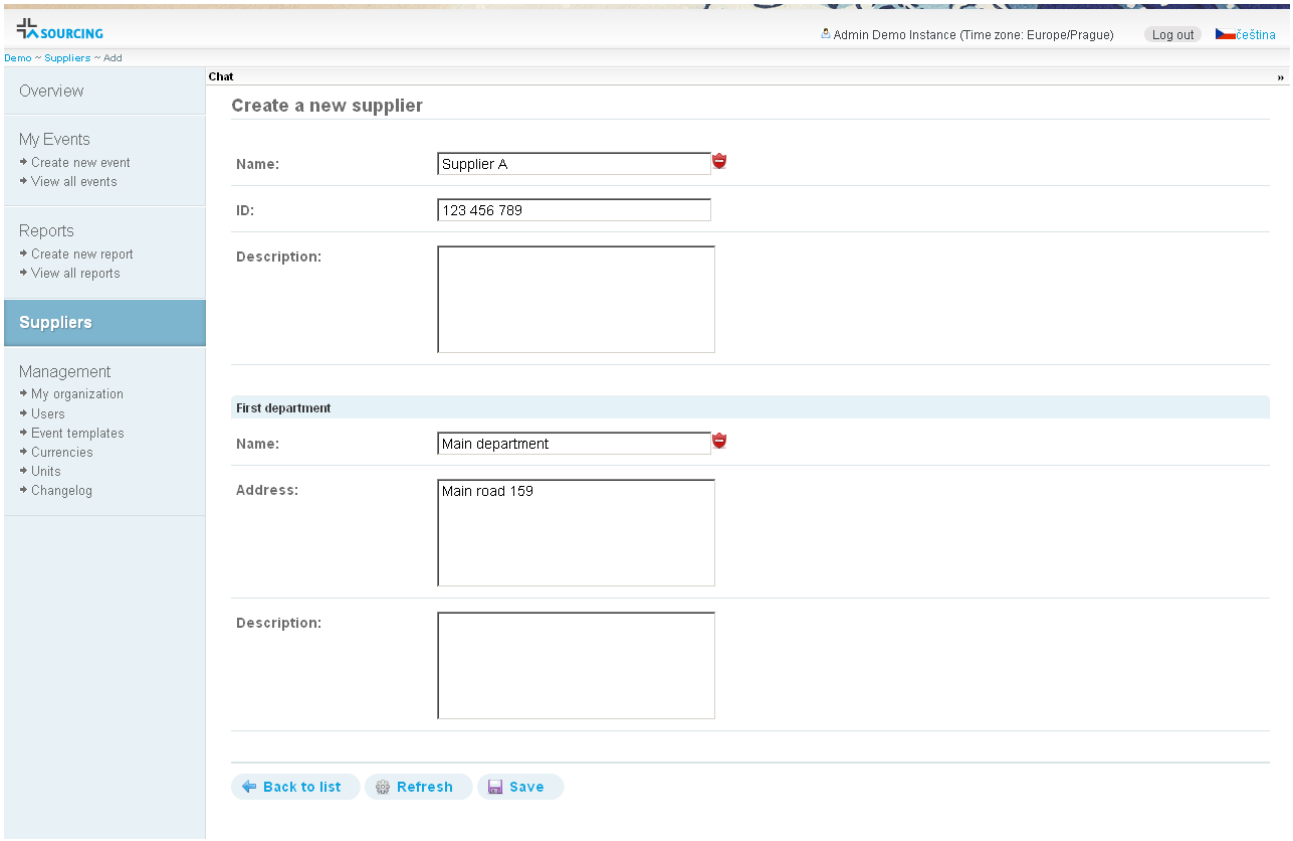
Front of new event creation, you need to have entered all supplies which you want to add to the event and create user accounts for them.

3.3.1 New supplier

Choose menu "Suppliers" to get list of existing suppliers.



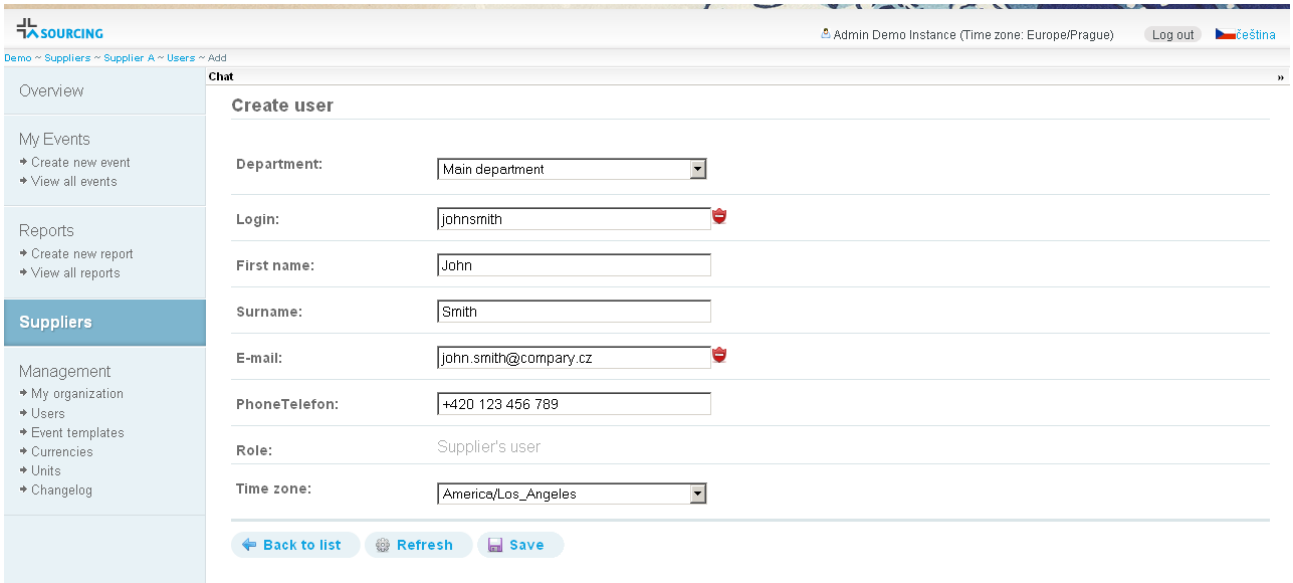
By selecting "Add supplier" you can create a new supplier.



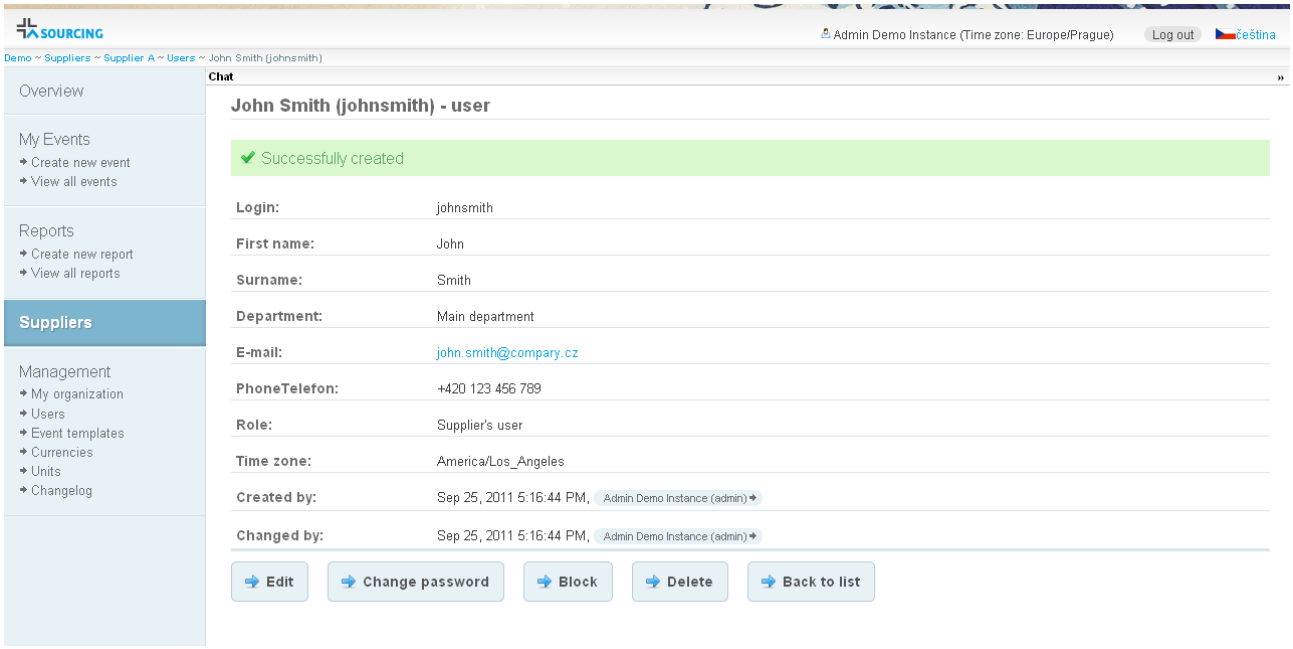
When you save a newly created supplier, than it's structure is shown. You can then add more departments and users. Each supplier must have at least one user to be able to assign it to an event.

3.3.2 Add new supplier user

Choose "Add user" on detail of supplier to add a new user to a given department. By doing it, the application is sending an email with login information to his email address. The password is randomly generated.



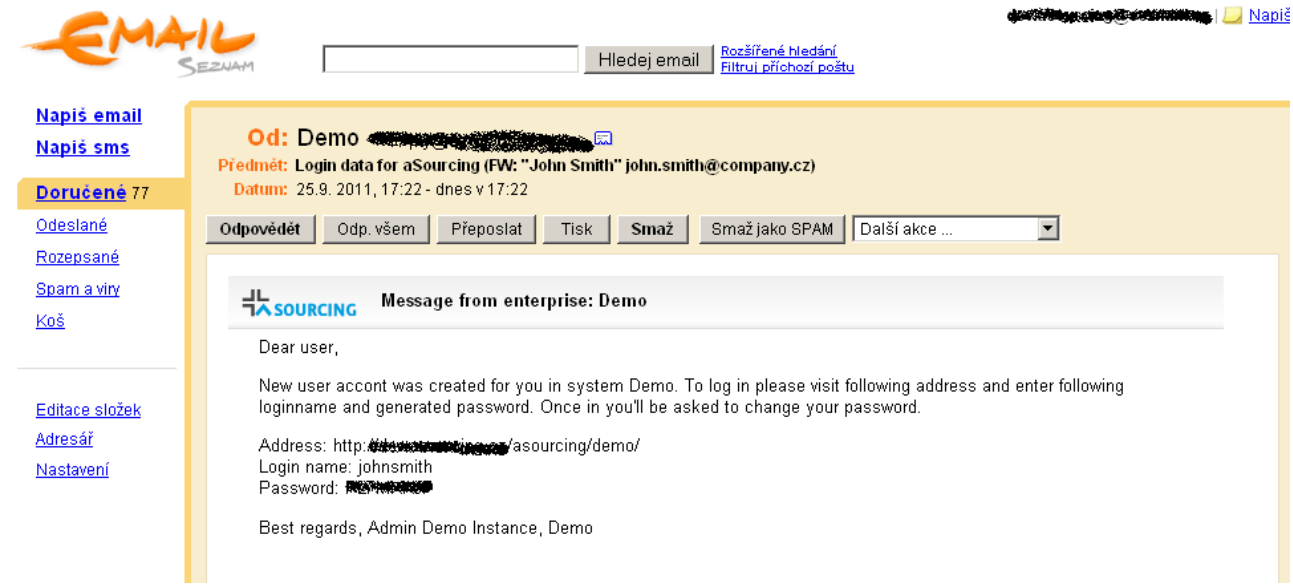
Save new user.



You can change thefollowing attributes:

- change password
- change contact information
- block / unblock – this operation prevent user to login
- delete

User receives email with login information:

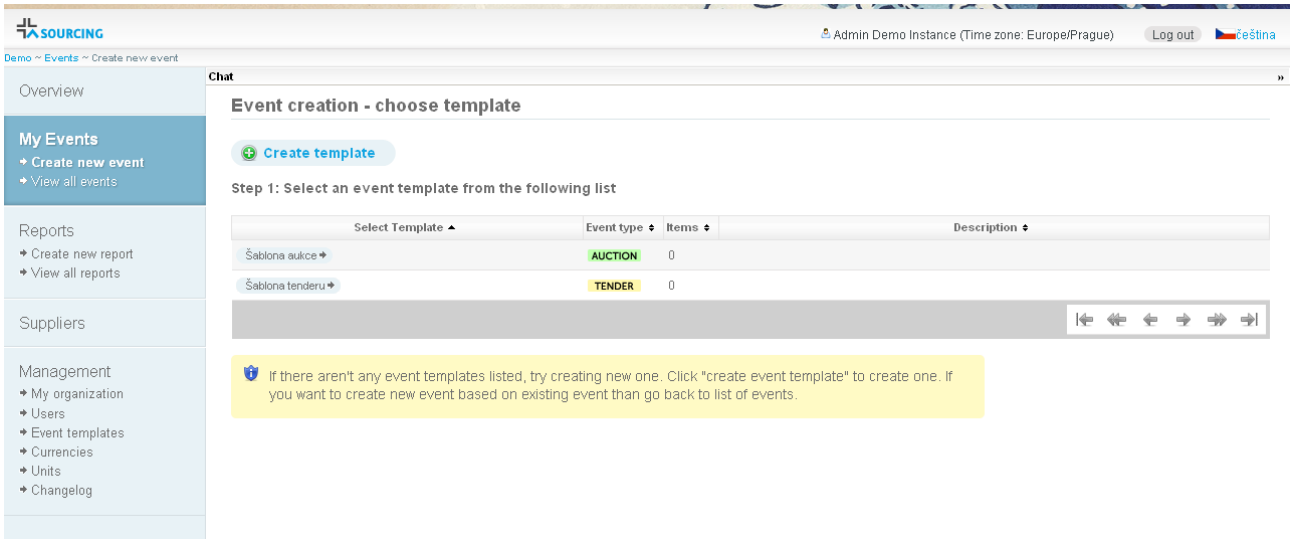

EMAIL SEZNAM
Napiš
Hledej email
Rozšířené hledání
Filtruj příchozí poštu
Napiš email
Napiš sms
Doručené 77
Odeslané
Rozepsané
Spam a viry
Koš
Editace složek
Adresář
Nastavení
Od: Demo
Předmět: Login data for aSourcing (FW: "John Smith" john.smith@company.cz)
Datum: 25.9. 2011, 17:22 - dnes v 17:22
Odpovědět
Odp. všem
Přeposlat
Tisk
Smaž
Smaž jako SPAM
Další akce ...
SOURCING
Message from enterprise: Demo
Dear user,
New user accont was created for you in system Demo. To log in please visit following address and enter following loginname and generated password. Once in you'll be asked to change your password.
Address: http:[redacted]/asourcing/demo/
Login name: johnsmith
Password: [redacted]
Best regards, Admin Demo Instance, Demo

4 Event – Auction/Tender

The event is a core object of the application which is representing the auction or tender based on user settings.

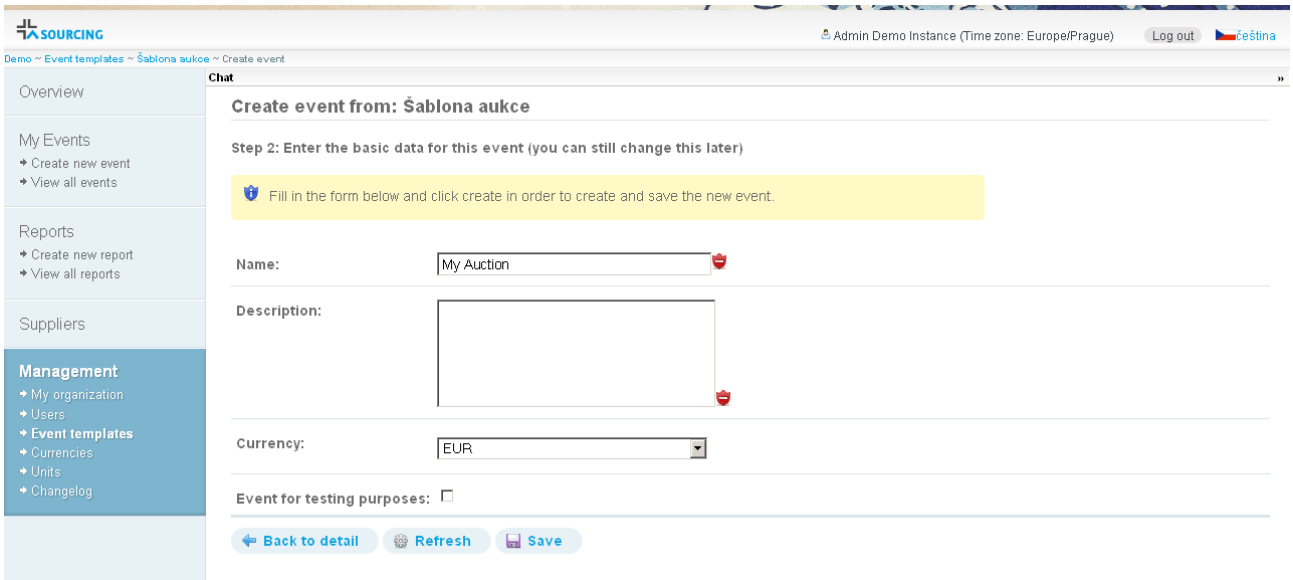
4.1 Create new event

An event can be created based on a predefined template or as a copy of an existing event. In both cases we copy all settings, team members, suppliers, questions, line items, attachments and required documents.



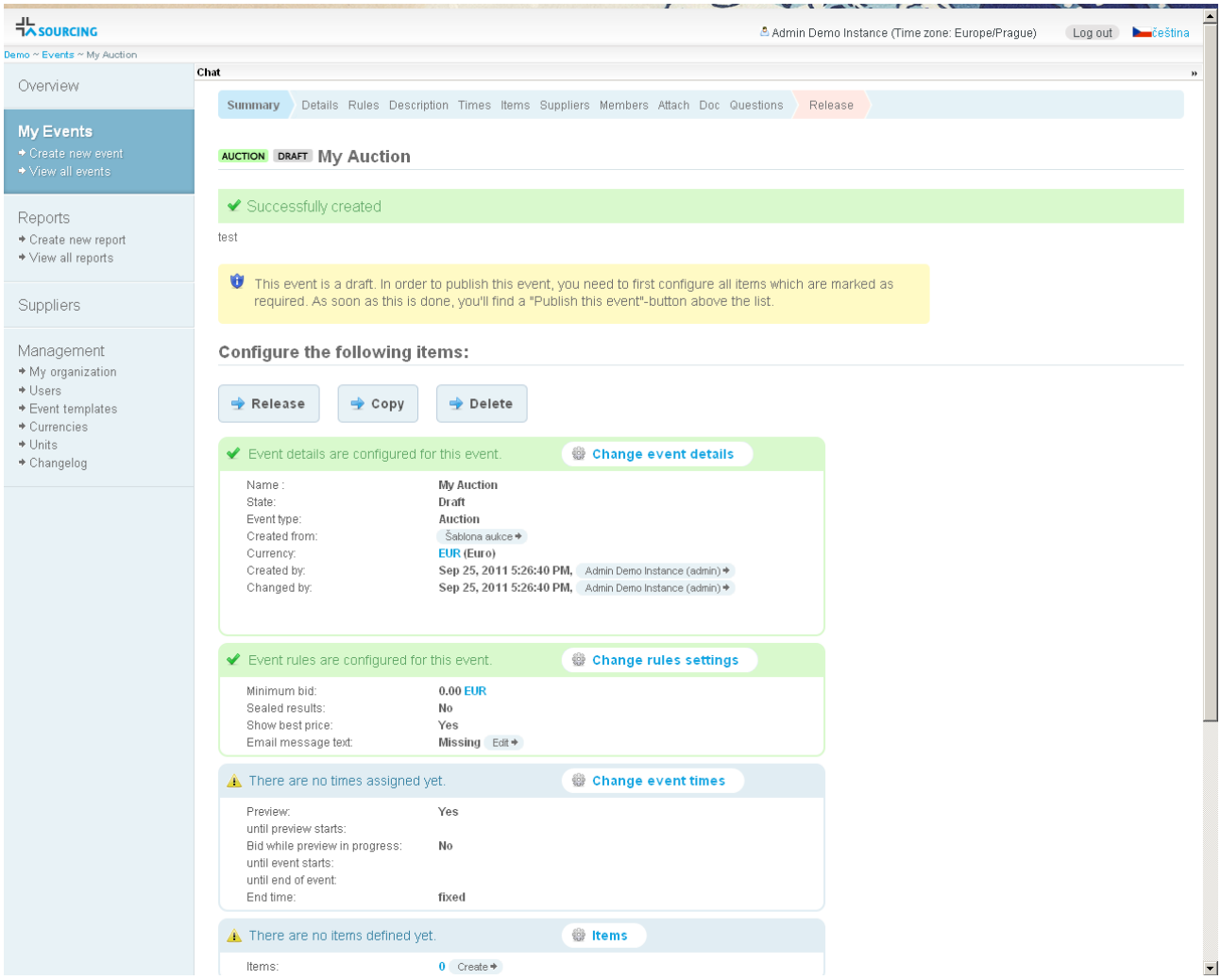
When you choose a wanted template:

- Choose appropriate name of event
- Event description (short)
- Choose currency, which will apply to all prices



4.1.1 Overview

First page of an event is containing an overview of attributes, event timing and user actions. Newly created events need to be reviewed and enter missing information. Such as, the event timing.

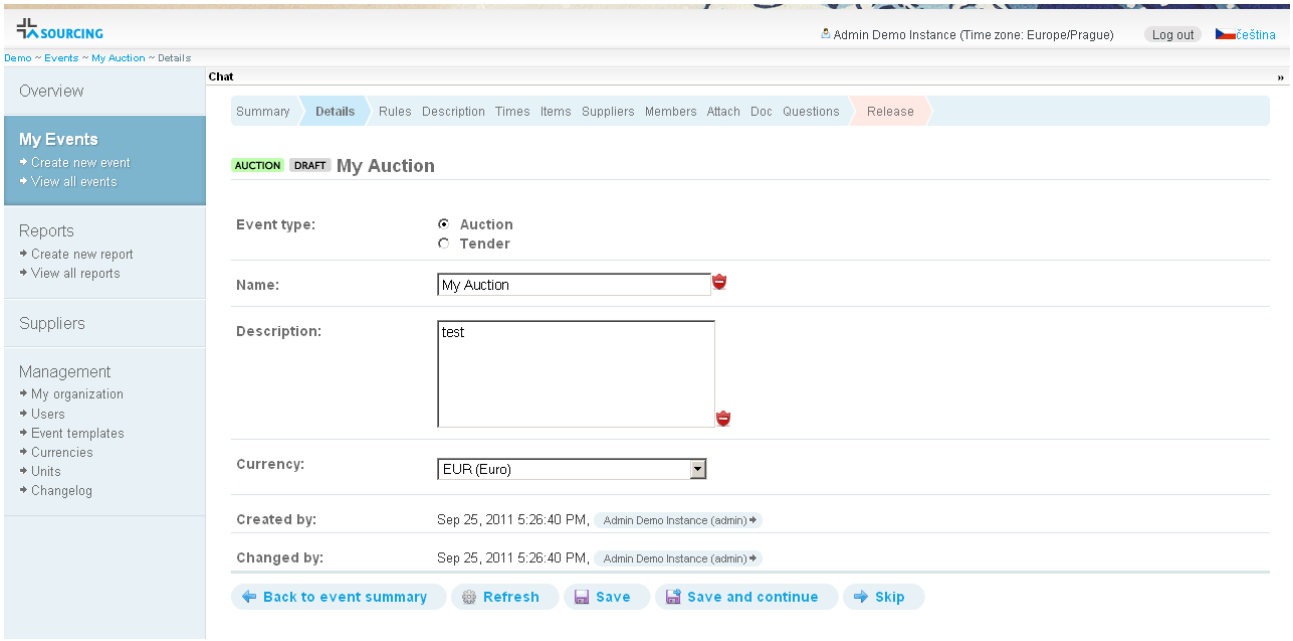


4.1.2 Details

Tab details contain settings for key attributes. You can modify them as well as change if you want to run an auction or tender.

Auction – this setting is for internet auctions where suppliers must always decrease its offer. System, as well, do not allow you to enter a new bid if it is not smaller than the last bid decreased by the minimal bid value.

Tender – this setting is designed basically for bit collection from each supplier. Suppliers can change their offers up and down as they are needed.



4.1.3 Rules

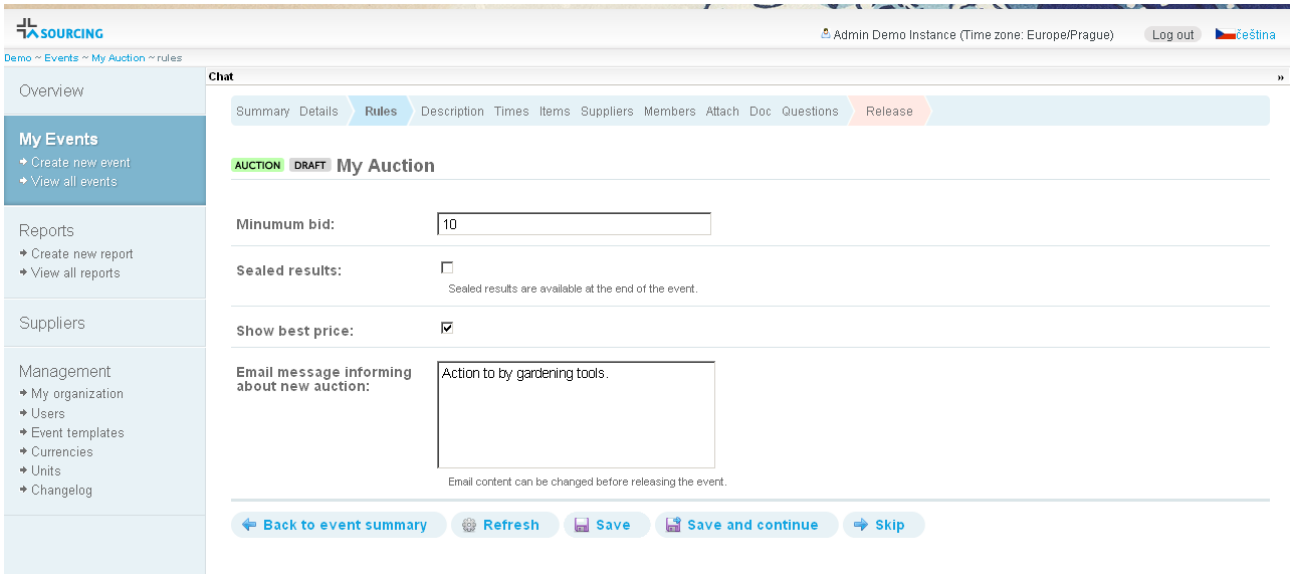
Tab rules are controlling behaviour of an event:

Minimal bid – supplier can change it's offer only by this minimal value.

Sealed results – bneider buyer nor supplier can see results during running event. They can see only the order of each offer. Prices are become available only after the event ends.

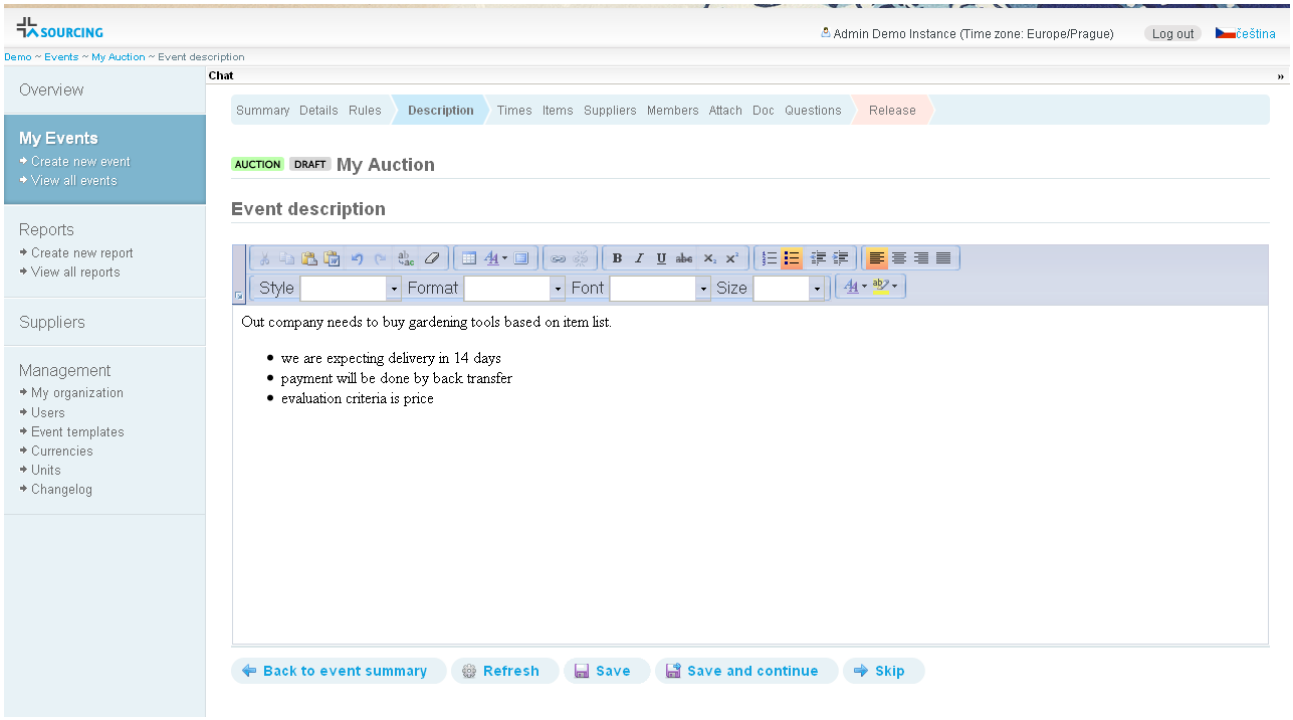
Show the best price – supplier can see the best offered price for each line item.

Text of email xxxxxxxxxxx – This text becomes part of email which is sent to all suppliers when event starts.



4.1.4 Description

Tab description is allows one to enter detailed descriptions of requirements of the buyer. Text of description is possible to "copy/paste" from other text editors like MS Word.



4.1.5 Times

Tab times is containing settings related to the timing of the event. It is set when the view of the event is starting, when the event starts and it's end.

Allow preview – it allows "view" of the event

View start – defining time when the view of the event is starting and it is as well the time when the event is published and emails are sent to the suppliers.

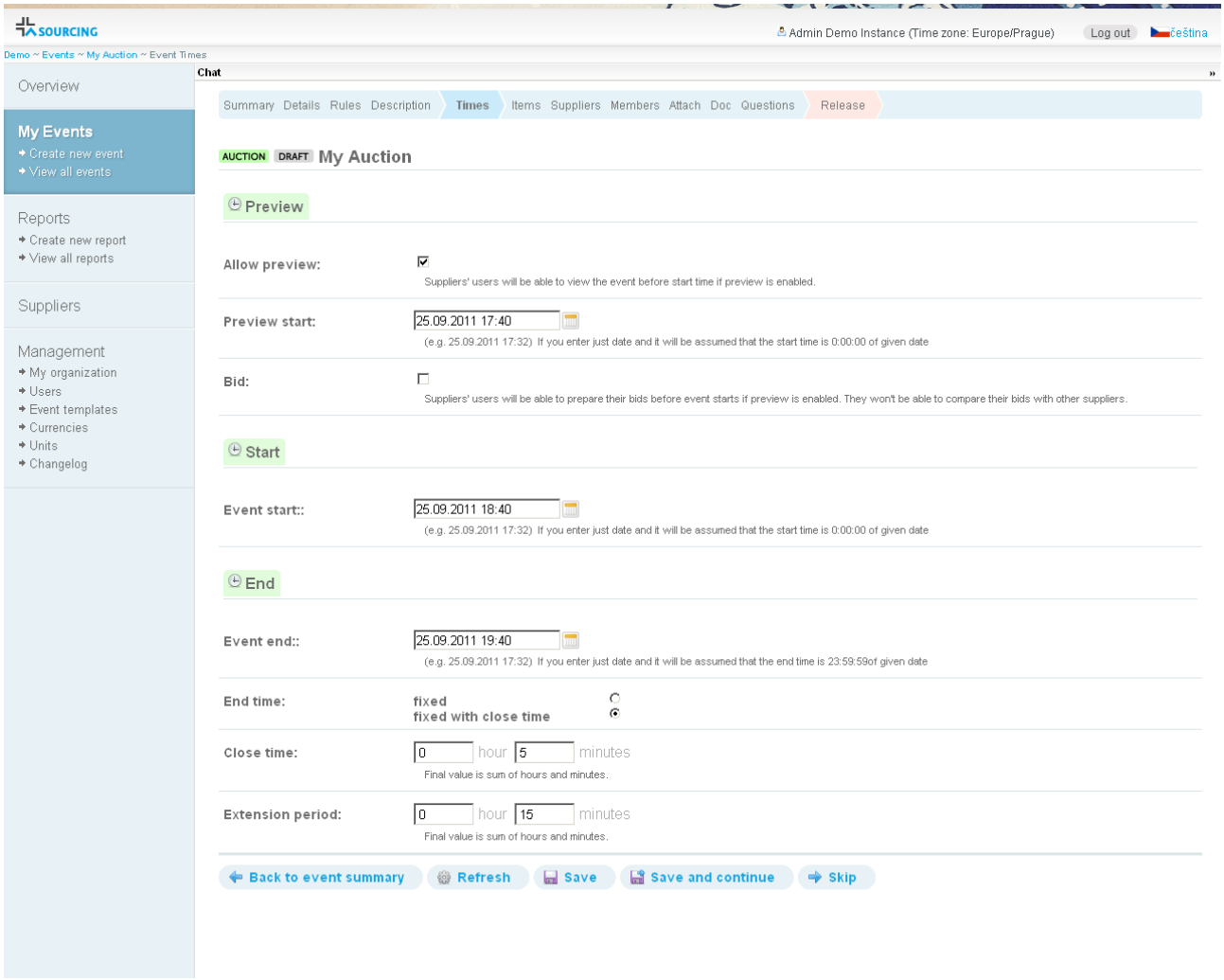
Bidding – allows the entering of bids during view of the event.

Start of the event – time when the event is starting. If preview is not allowed then it is as well the time when the event is published and emails are sent to the suppliers.

End of the event – time when the event ends. This time can be extended if the end type of the event is "the end with the extension"

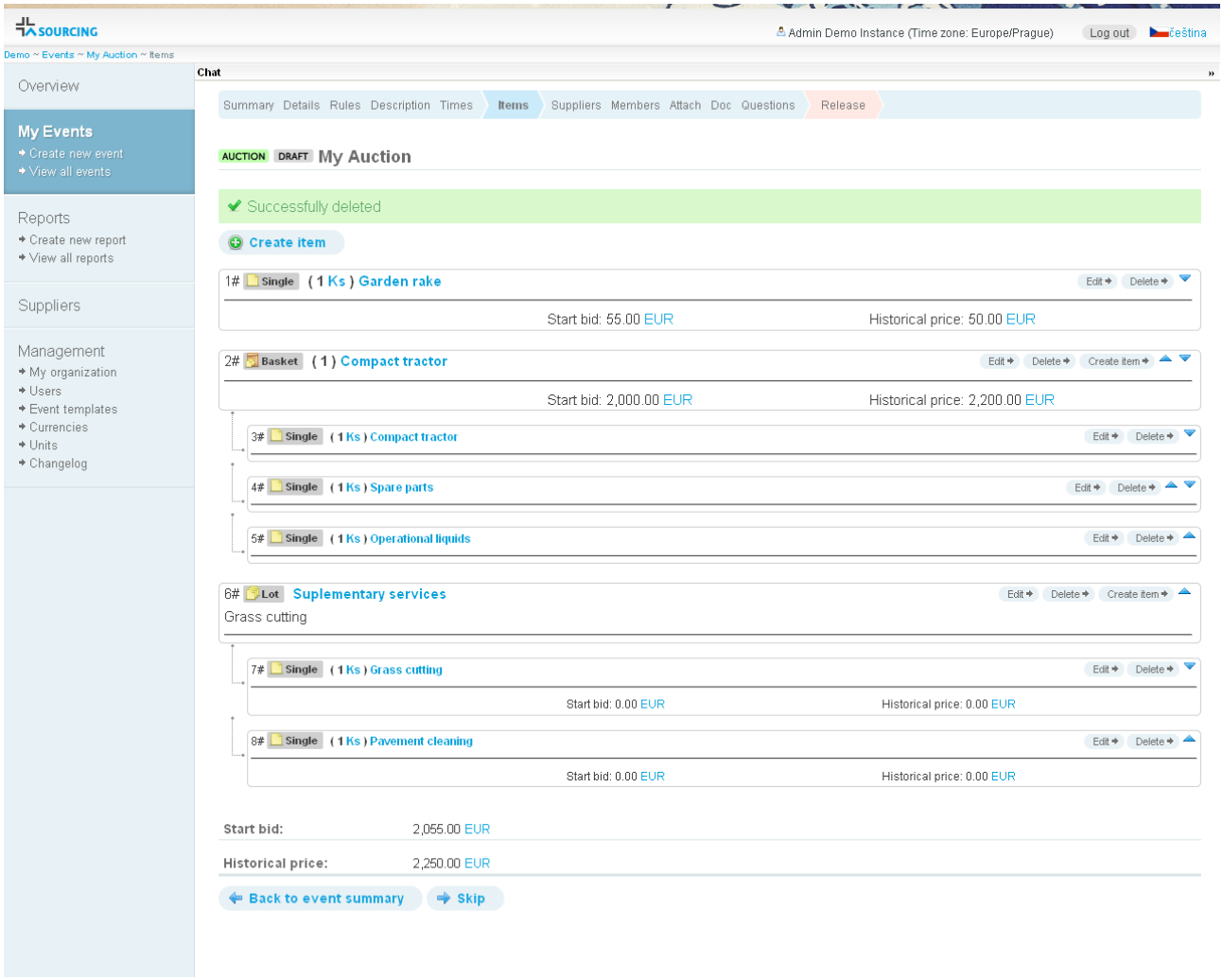
End type

- **fixed** – the event ends at exactly defined end type
- **fixed with closing time period** – end of the event occurs only if no supplier submits new bits during the closing time period before the end of the event. If this happened, than the end of the event is extended by extension time period.



4.1.6 Items

Tab "Items" allows the creation of a list of line items which become object of the event (auction or tender).



Line items can be one of three types:

- **Single item**
- **Group** – It is designed to group items which are somehow related. The price is calculated on line item level.
- **Lot** – Lot is designed to group items where it is not important price of each items but price for all sub items.

4.1.7 Single item

Single item is representing one single request for goods or services.

Name, Description – Identification of item

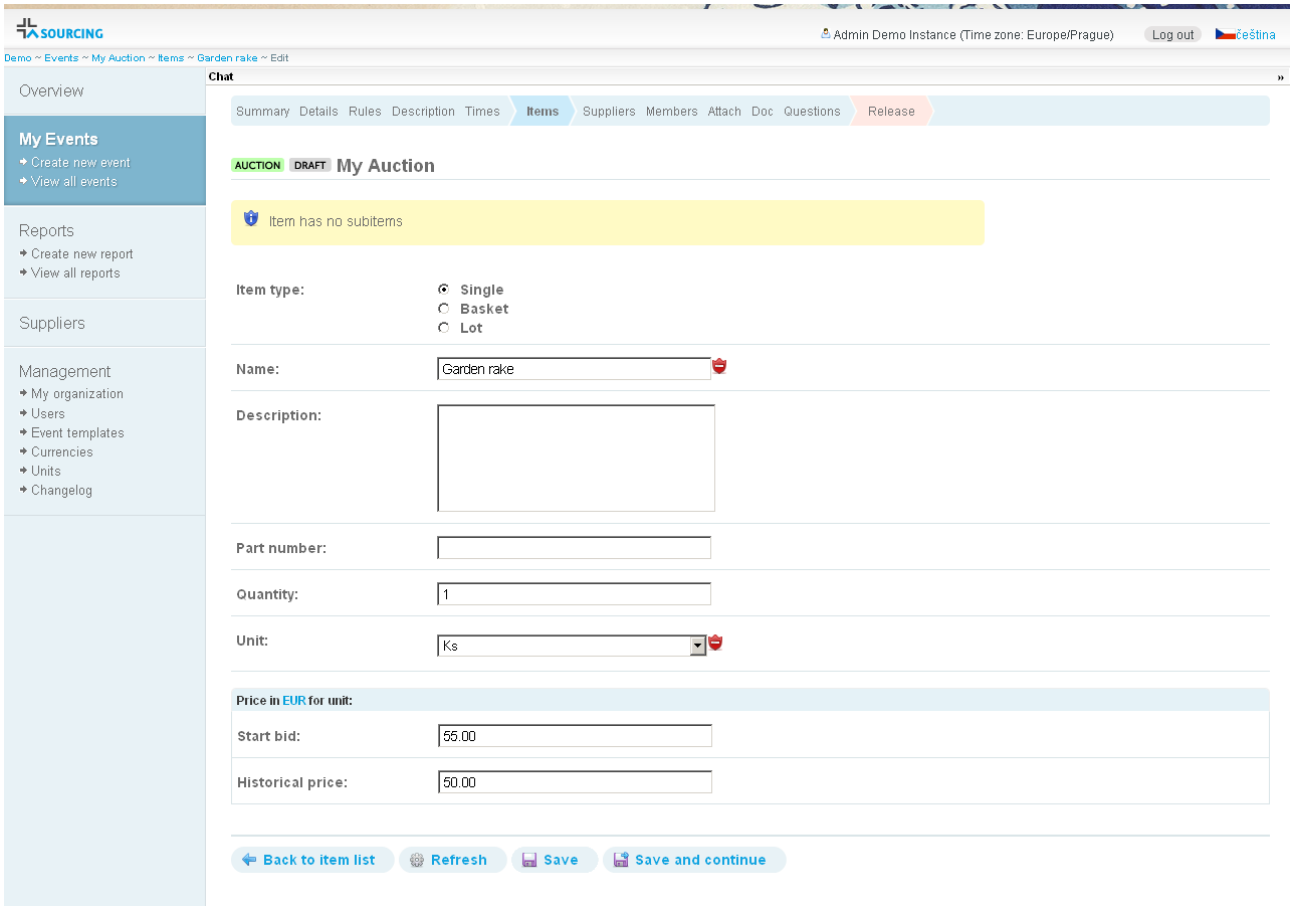
Item ID – you can use it as a unique item identifier, if anything like that exists. Like an item from a supplier catalogue and etc.

Expected volume – expected volume in units of measure.

Unit of measure – UOM

Starting price – the price which is entered by a buyer as an expected starting price. This price is visible to suppliers. This is designed to somehow inform suppliers about the buyer's expectation but the supplier doesn't necessarily need to follow it. This is an optional field, it can be missing if the buyer does not need it.

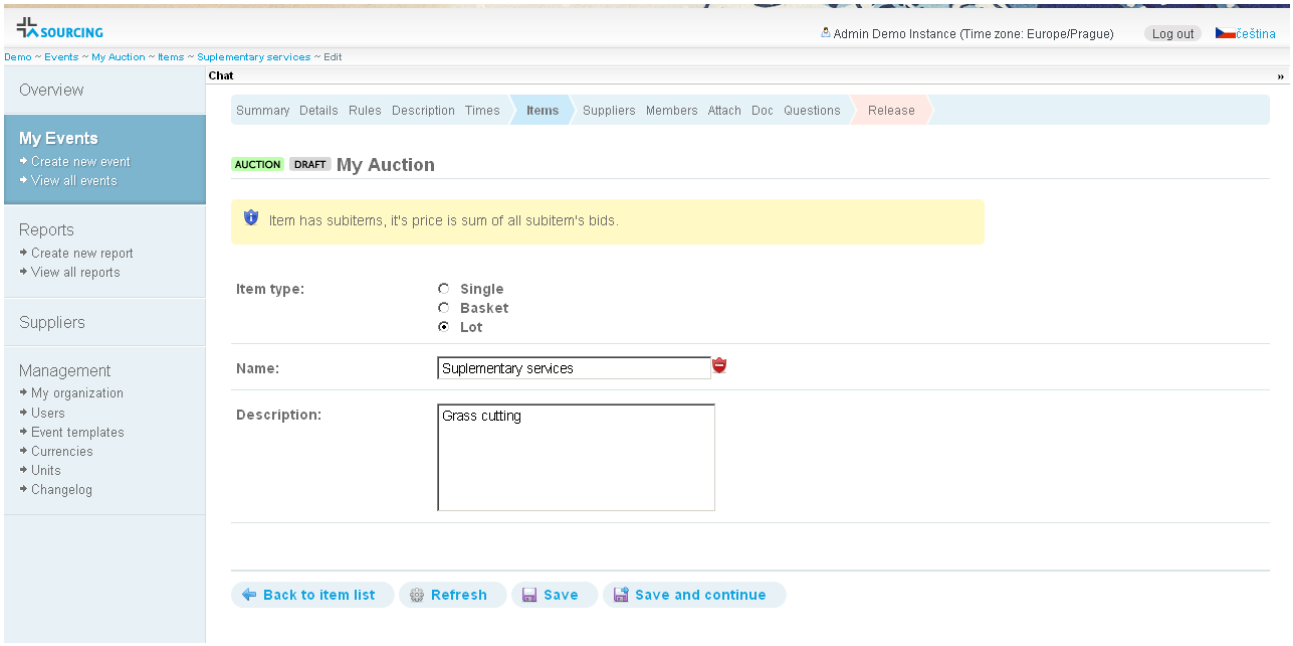
Historical price – this is information only for buyers, it is not shown to suppliers. This is designed to give buyers information about the price from the last contract to be able to compare it with newly submitted bids.



4.1.8 Lot

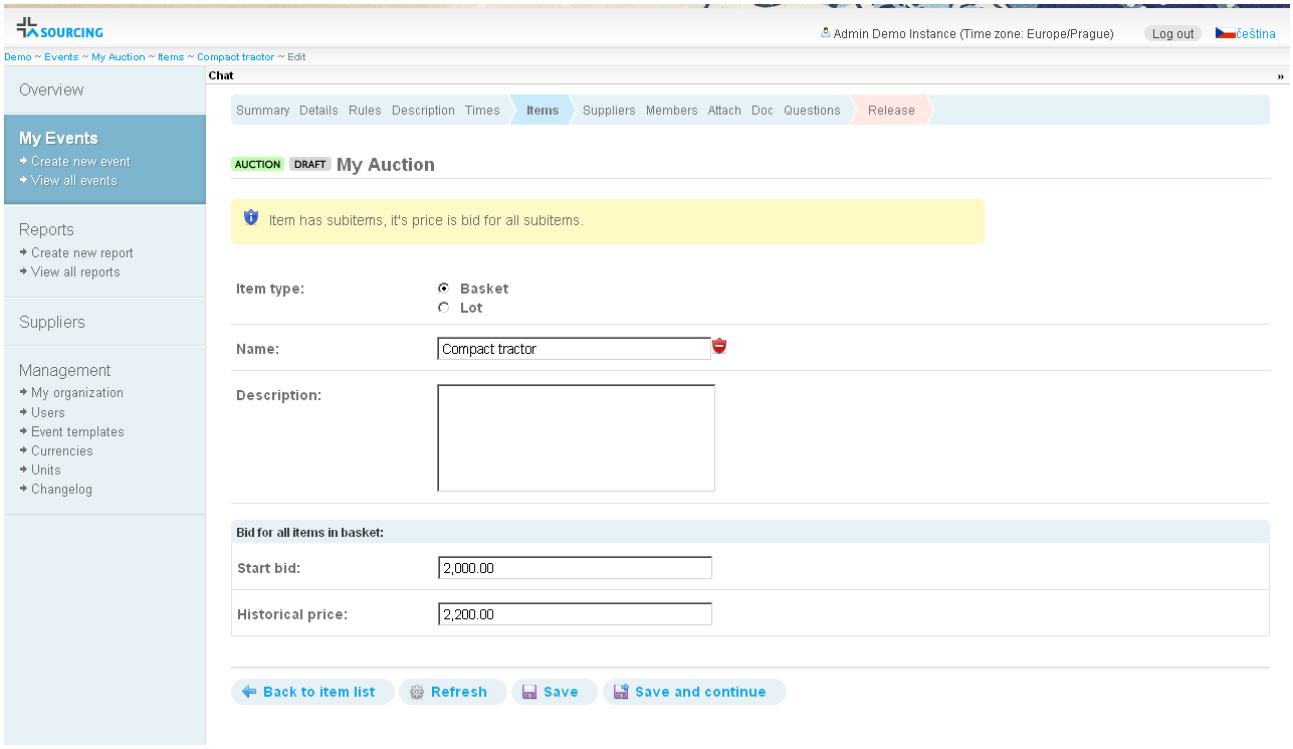
Item with type lot is grouping sub items where is not important price of each items but the price of all sub items together.

In this case you need to enter only the name and description. Any lot item must have at least one sub item.



4.1.9 Group

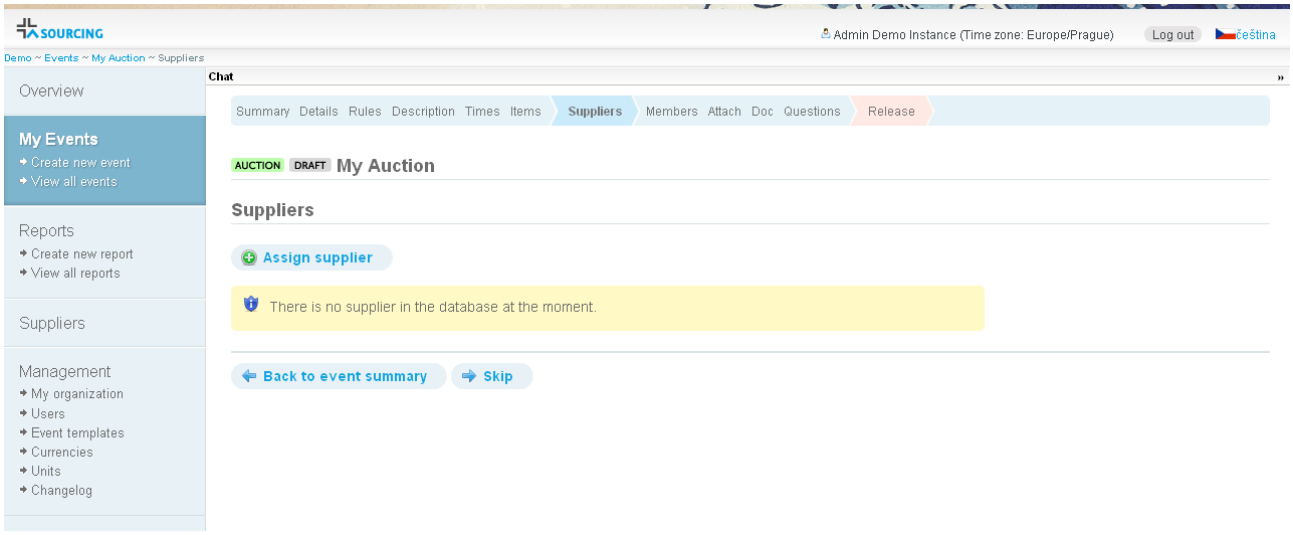
Items with the type group is grouping items which are logically belong together. Time is remaining on item level. You need to define at least one sub item.



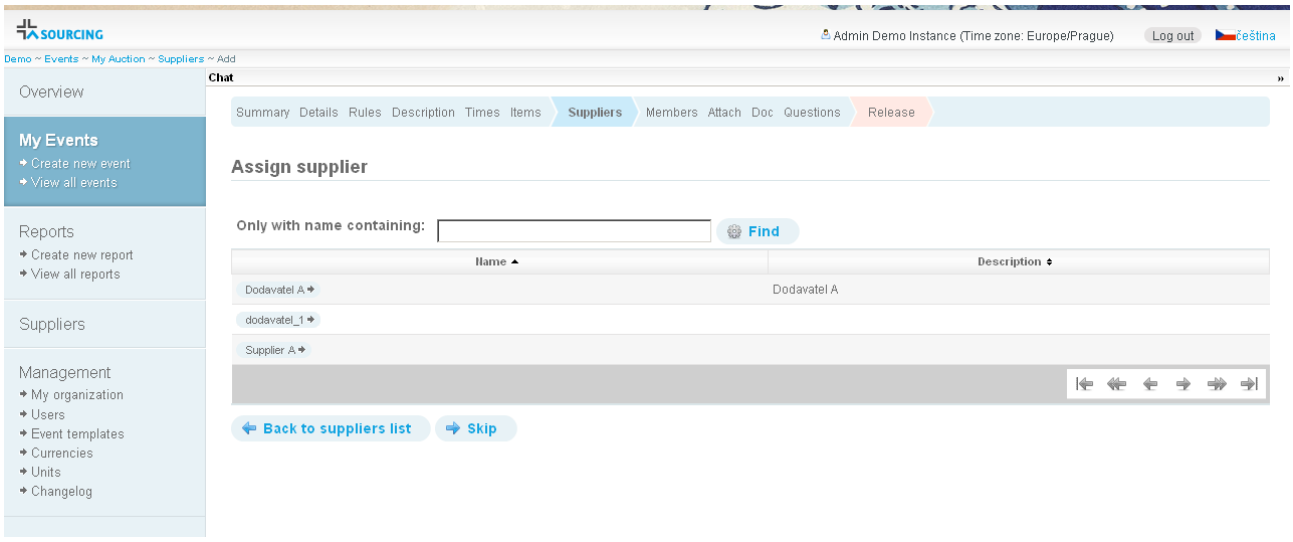
4.1.10 Suppliers

Tab "suppliers" containing list of all suppliers which will be invited to the event. Each supplier has a list of users. As part of adding new suppliers to the event is to specify which users of the suppliers will be invited. All those users will be notified by email about the event start and all other events.

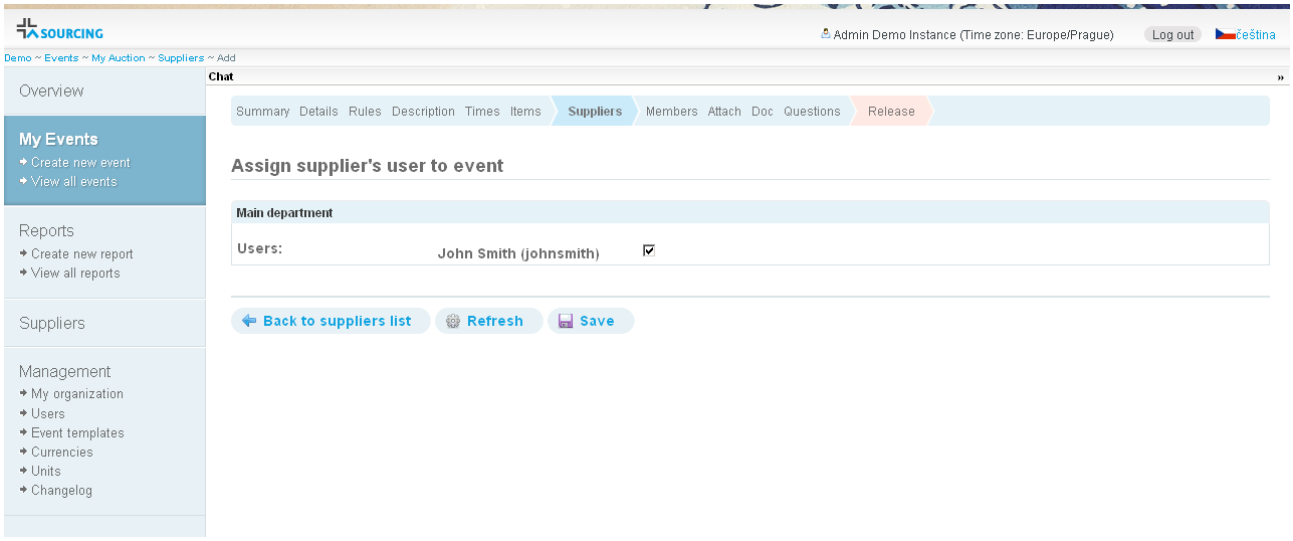
Add supplier:



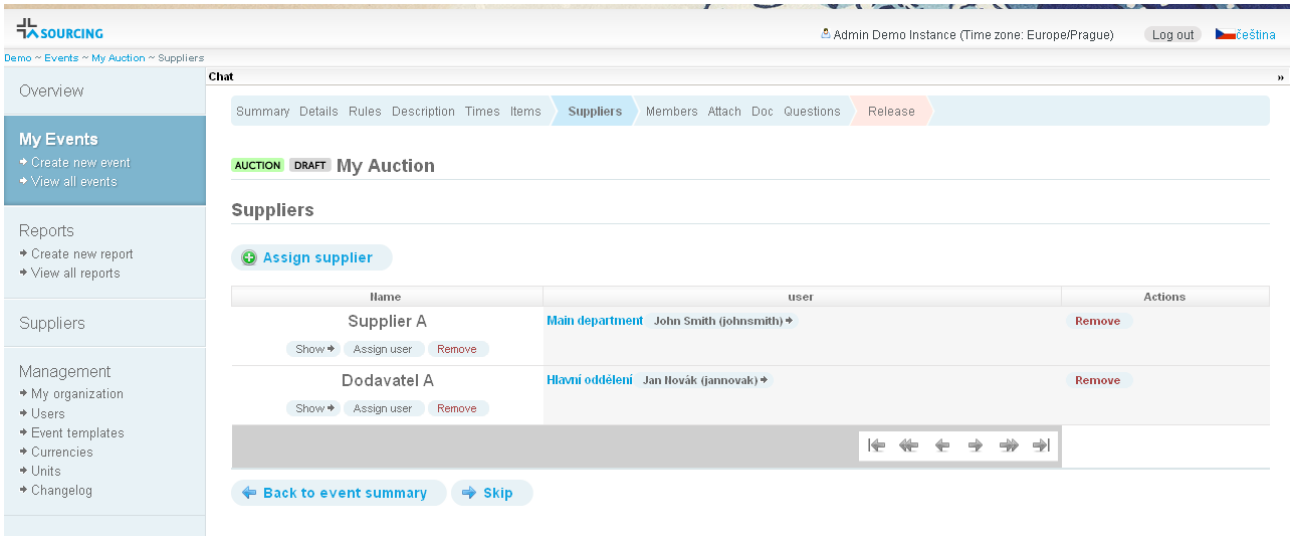
Supplier selection:



Choose supplier's user:



List of selected suppliers:

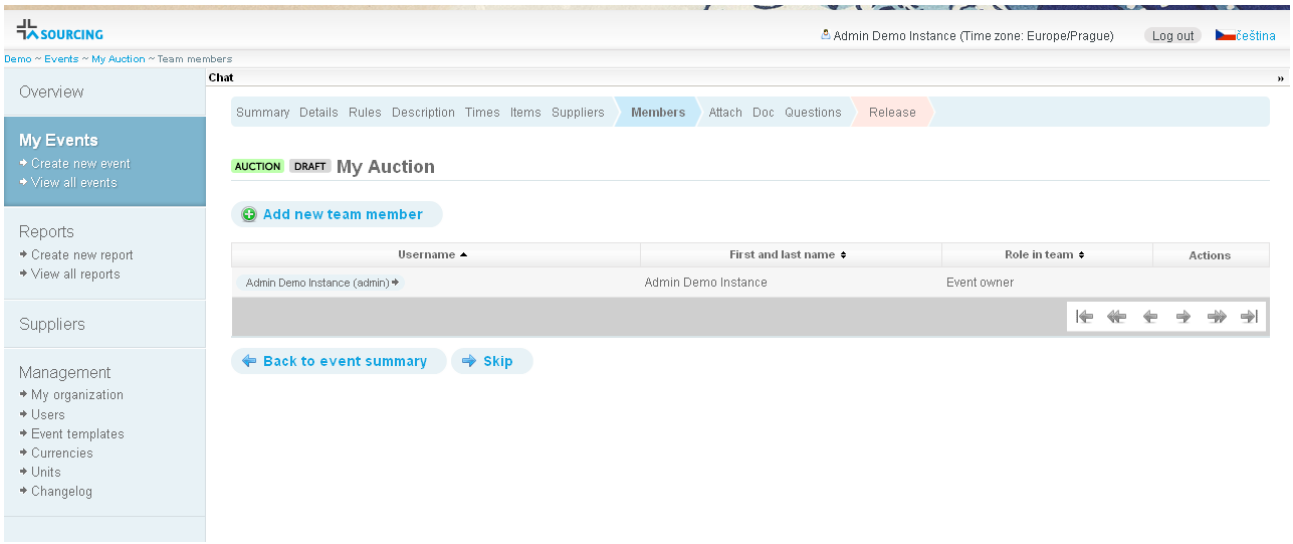


4.1.11 Members

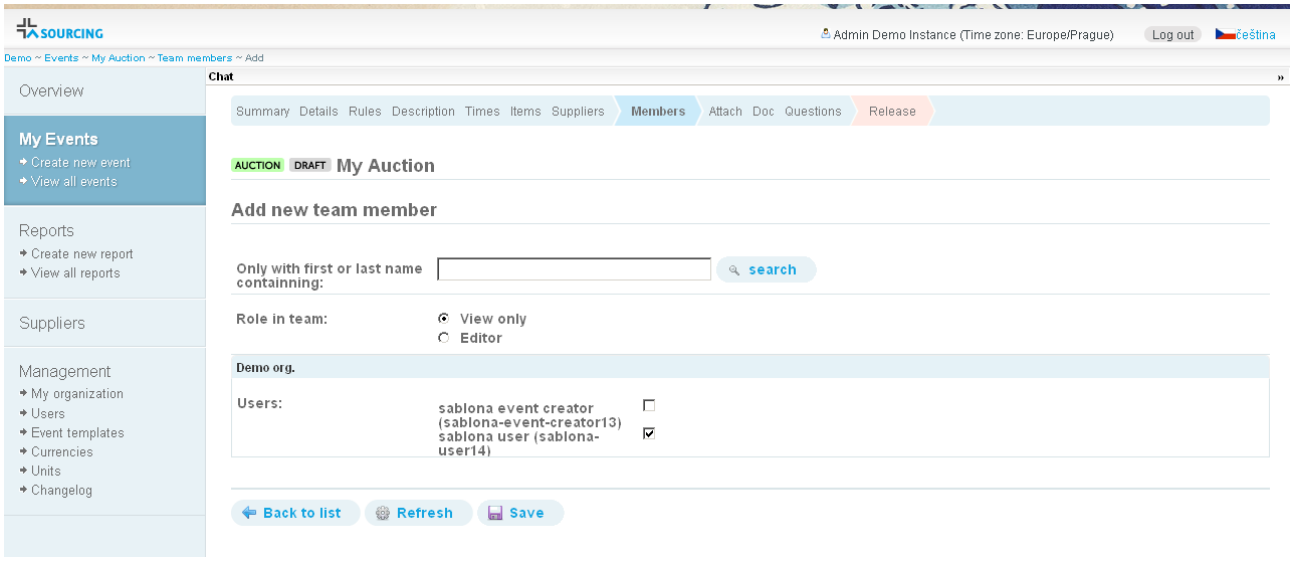
Tab "Members" allows the defining of a list of users on a buyer's side which will be able to see or edit the event. The event will not be visible to any other user, except administrators of buyer's instance (system administrator of company instance).

User can act as:

- Watcher
- Editor



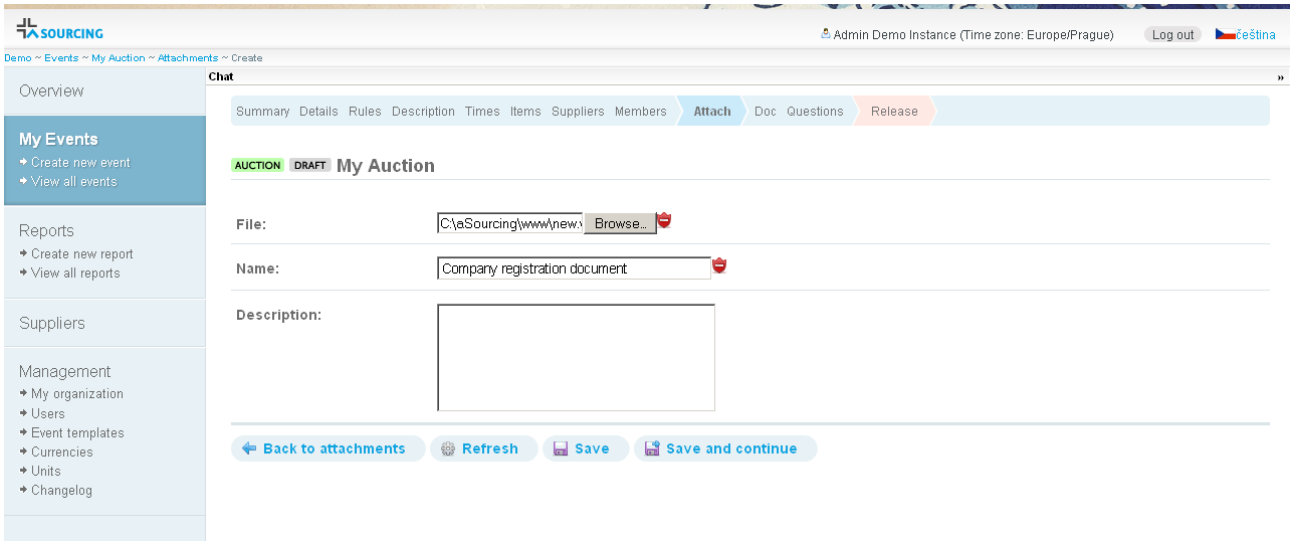
To add team member:

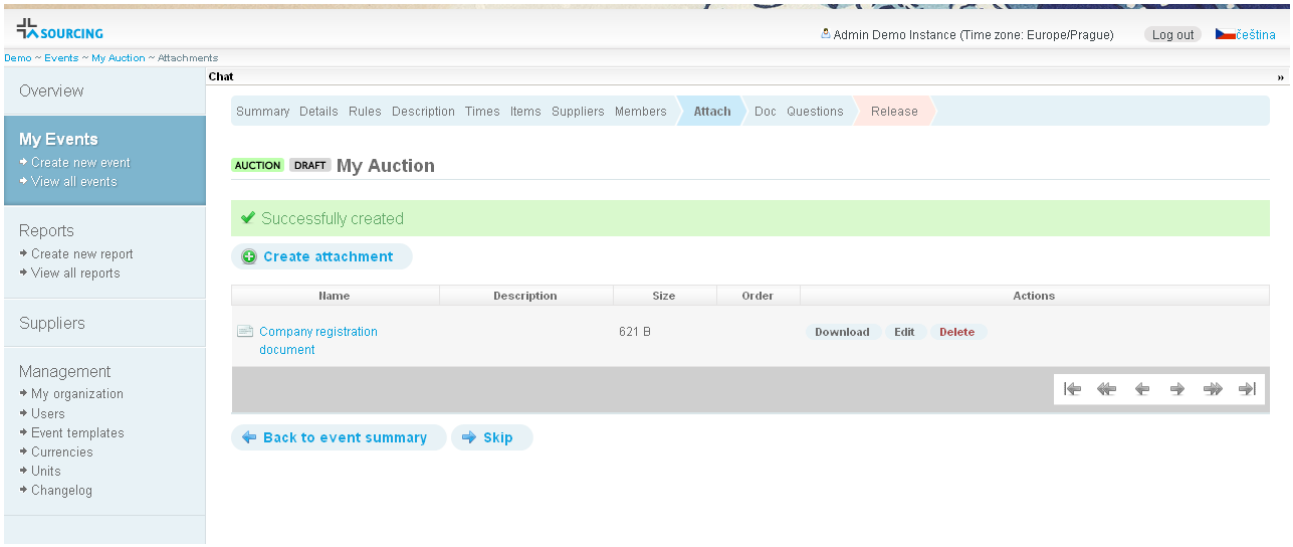

SOURCING
Admin Demo Instance (Time zone: Europe/Prague)
Log out
čeština
Demo ~ Events ~ My Auction ~ Team members ~ Add
Overview
My Events
Create new event
View all events
Reports
Create new report
View all reports
Suppliers
Management
My organization
Users
Event templates
Currencies
Units
Changelog
Chat
Summary Details Rules Description Times Items Suppliers Members Attach Doc Questions Release
AUCTION DRAFT My Auction
Add new team member
Only with first or last name containning:
search
Role in team:
View only
Editor
Demo org.
Users:
sablona event creator (sablona-event-creator13)
sablona user (sablona-user14)
Back to list
Refresh
Save

4.1.12 Attachments

Tab "Attach" allows the buyer to upload a set of documents which will become available for all suppliers and they will be able to download them. The size of each attachment is limited up to 10MB. The list of events is fully in competence of the buyer and it is up to the buyer to make a decision as to which documents should be attached.

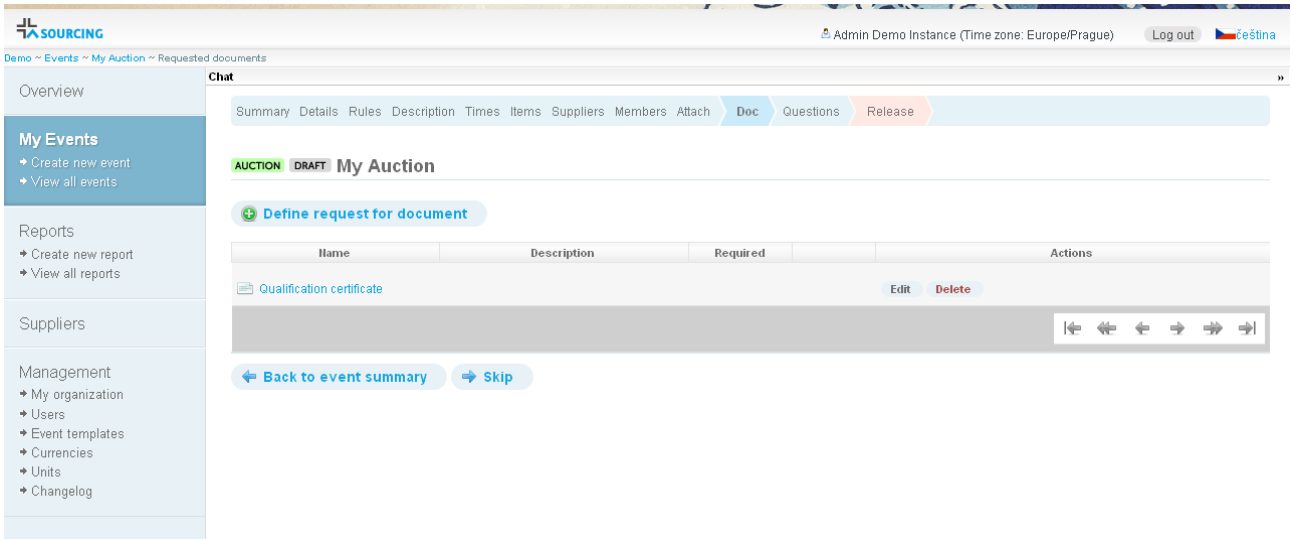
To add new attachment:



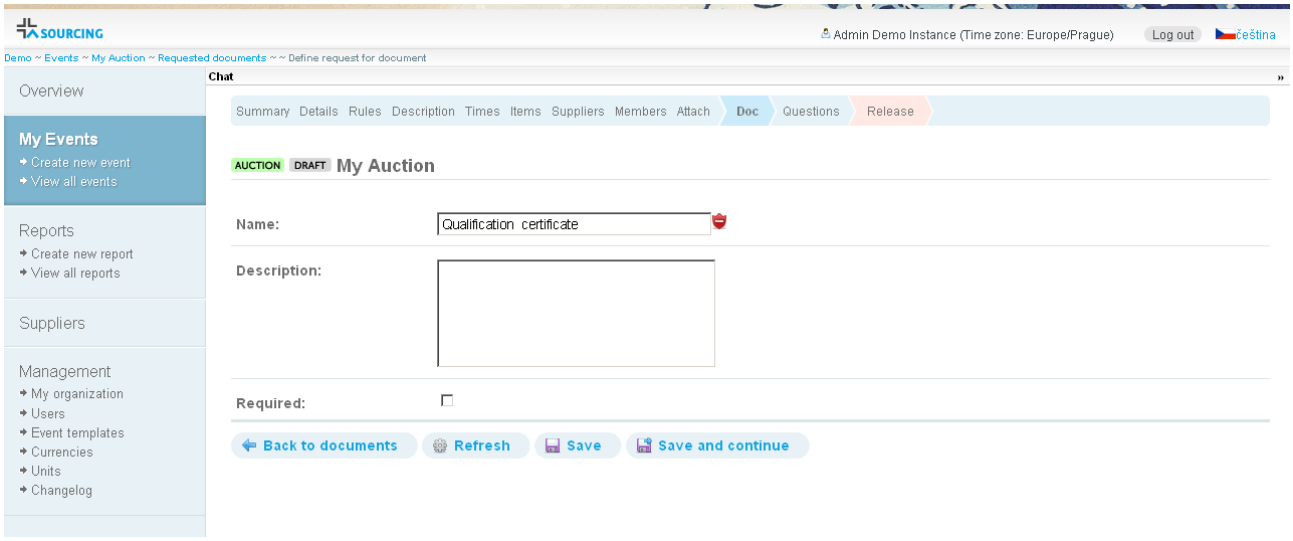

SOURCING
Admin Demo Instance (Time zone: Europe/Prague)
Log out
čeština
Demo ~ Events ~ My Auction ~ Attachments
Overview
My Events
Create new event
View all events
Reports
Create new report
View all reports
Suppliers
Management
My organization
Users
Event templates
Currencies
Units
Changelog
Chat
Summary Details Rules Description Times Items Suppliers Members Attach Doc Questions Release
AUCTION DRAFT My Auction
Successfully created
Create attachment
Name
Description
Size
Order
Actions
Company registration document
621 B
Download
Edit
Delete
Back to event summary
Skip

4.1.13 Documents

Tab "Doc" is designed to define the list of documents which the buyer requires to buy uploaded by each supplier. The document can be optional or mandatory. It means that each supplier must upload at least all required documents before he would be able to submit first bid. Typically the buyer can request supplier registration documents, authorisation and etc.



Add new document:

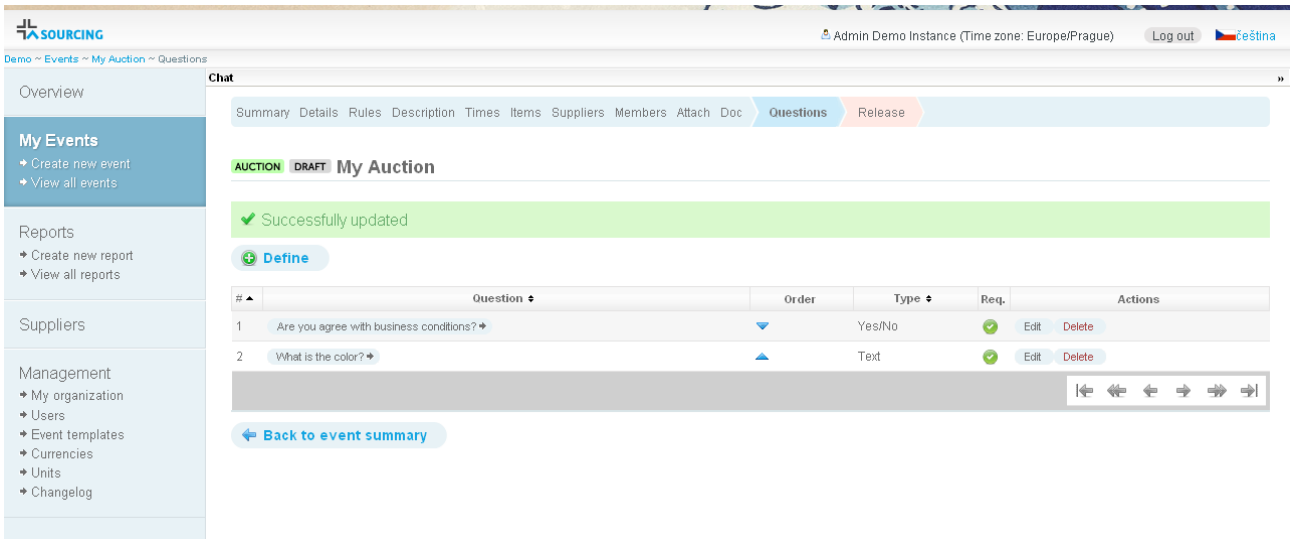


4.1.14 Questions

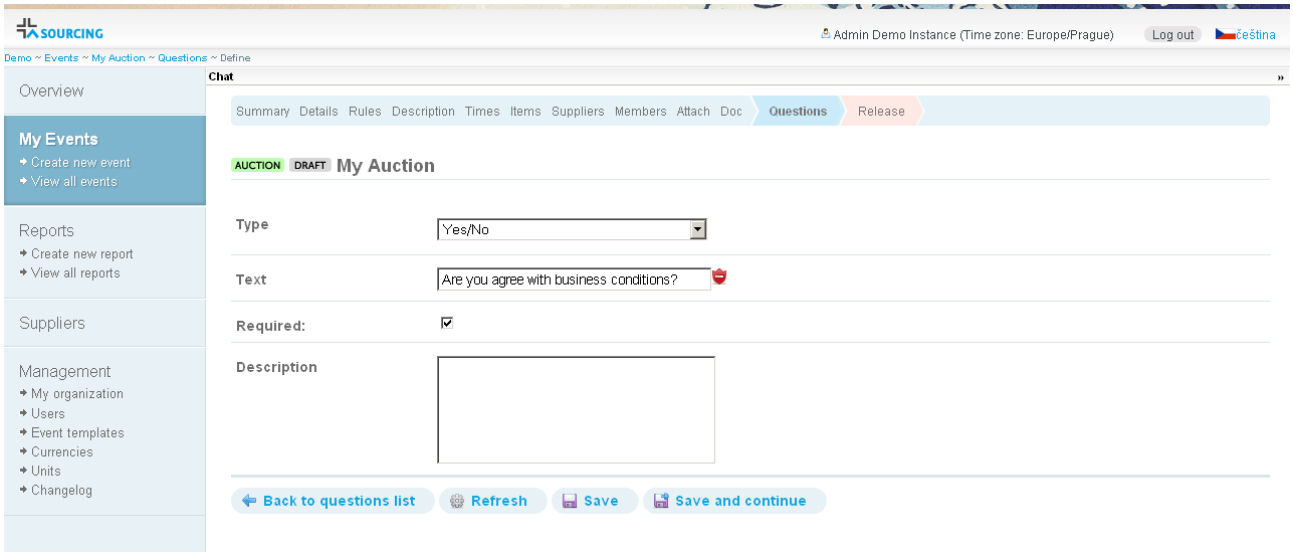
Tab "Questions" is basically allowing you to create a kind of questionnaire, which will be filled by each supplier before he can enter a first bid. Each question can be mandatory or optional. Each supplier must answer at least all mandatory question to be able to enter the first bid.

Type of questions:

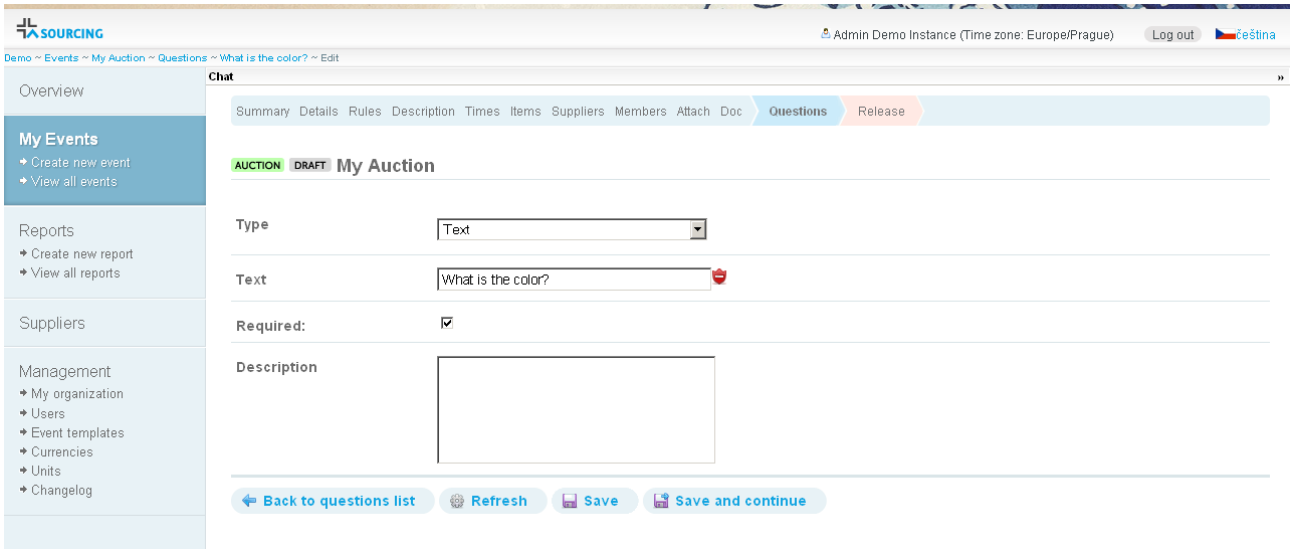
- Yes/No
- Text field



Create Yes/No question:

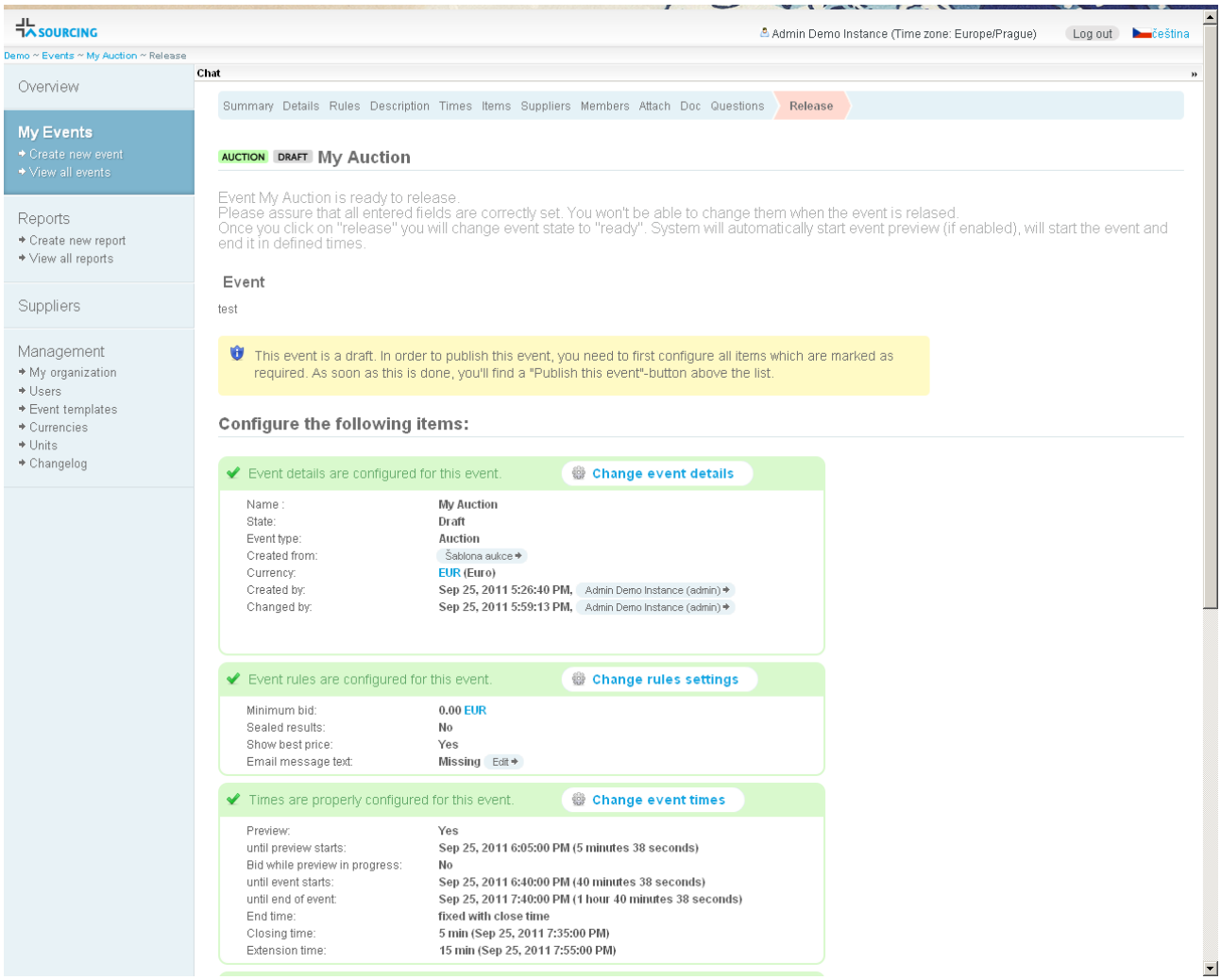


Create "text field" question:

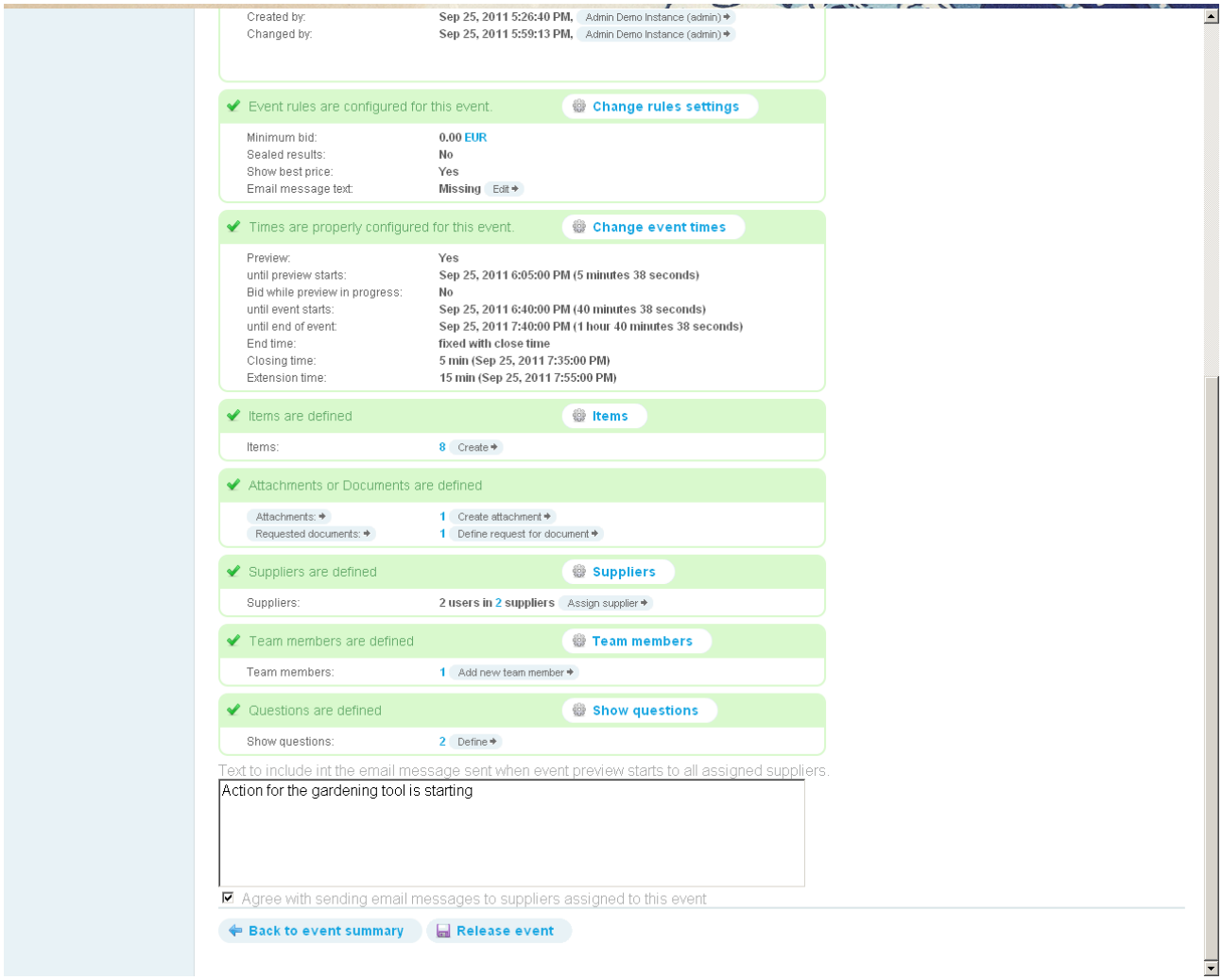


4.1.15 Publishing the event

Publishing of the event is the last step after its creation. After the event is published, the event is no longer allowed to be edited. In this operation, the buyer should review all settings and he must confirm the acceptance of the sending of emails to all suppliers. Emails will be sent, not immediately, but when the event start time occurs. If it is needed, the buyer can cancel the event and if it happens before the events end time, than suppliers are simply even not informed about it.

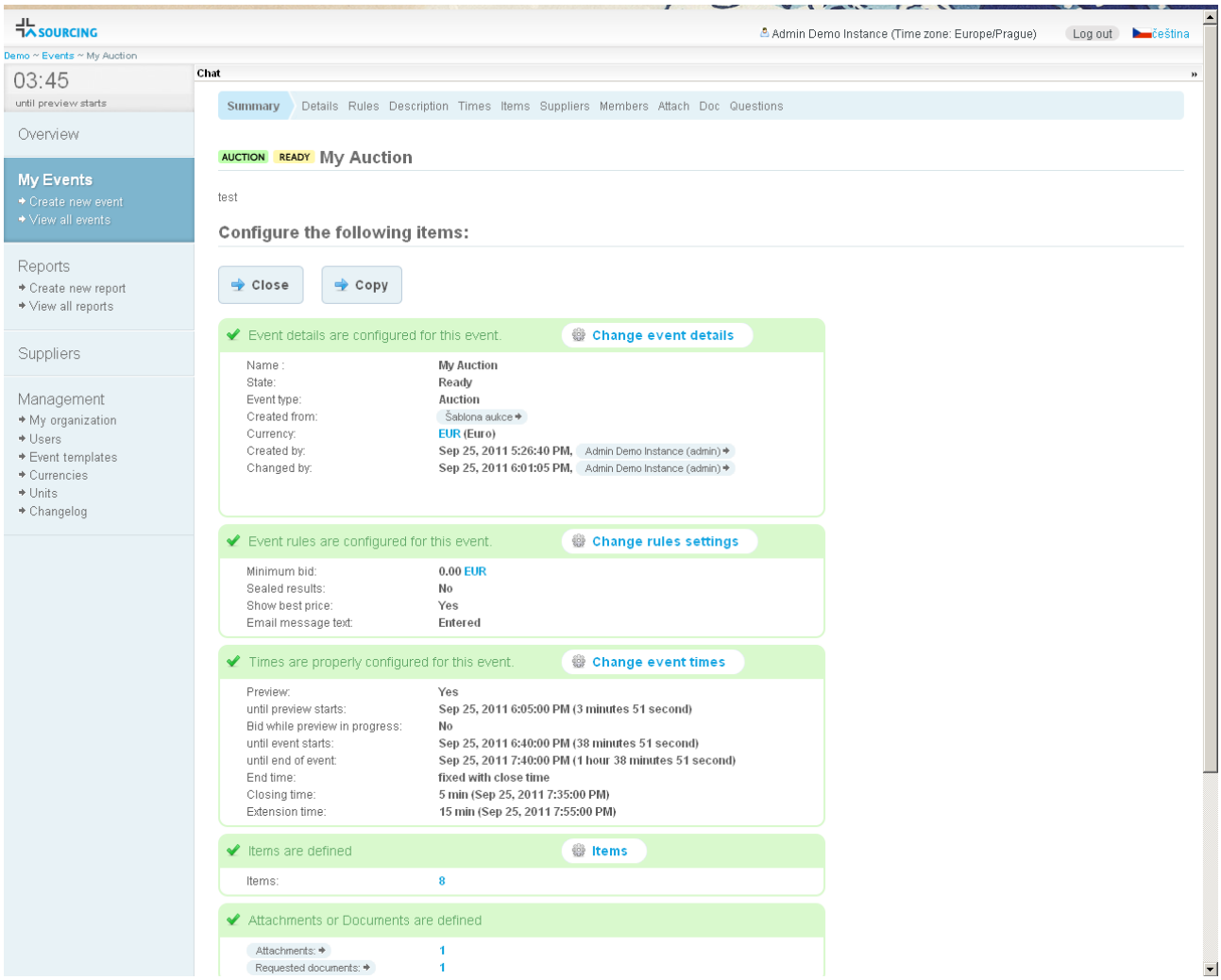


Confirmation with notification email text:


Created by: Sep 25, 2011 5:26:40 PM, Admin Demo Instance (admin)
Changed by: Sep 25, 2011 5:59:13 PM, Admin Demo Instance (admin)
Event rules are configured for this event.
Change rules settings
Minimum bid: 0.00 EUR
Sealed results: No
Show best price: Yes
Email message text: Missing Edit
Times are properly configured for this event.
Change event times
Preview: Yes
until preview starts: Sep 25, 2011 6:05:00 PM (5 minutes 38 seconds)
Bid while preview in progress: No
until event starts: Sep 25, 2011 6:40:00 PM (40 minutes 38 seconds)
until end of event: Sep 25, 2011 7:40:00 PM (1 hour 40 minutes 38 seconds)
End time: fixed with close time
Closing time: 5 min (Sep 25, 2011 7:35:00 PM)
Extension time: 15 min (Sep 25, 2011 7:55:00 PM)
Items are defined
Items
Items: 8 Create
Attachments or Documents are defined
Attachments: 1 Create attachment
Requested documents: 1 Define request for document
Suppliers are defined
Suppliers
Suppliers: 2 users in 2 suppliers Assign supplier
Team members are defined
Team members
Team members: 1 Add new team member
Questions are defined
Show questions
Show questions: 2 Define
Text to include int the email message sent when event preview starts to all assigned suppliers.
Action for the gardening tool is starting
Agree with sending email messages to suppliers assigned to this event
Back to event summary
Release event

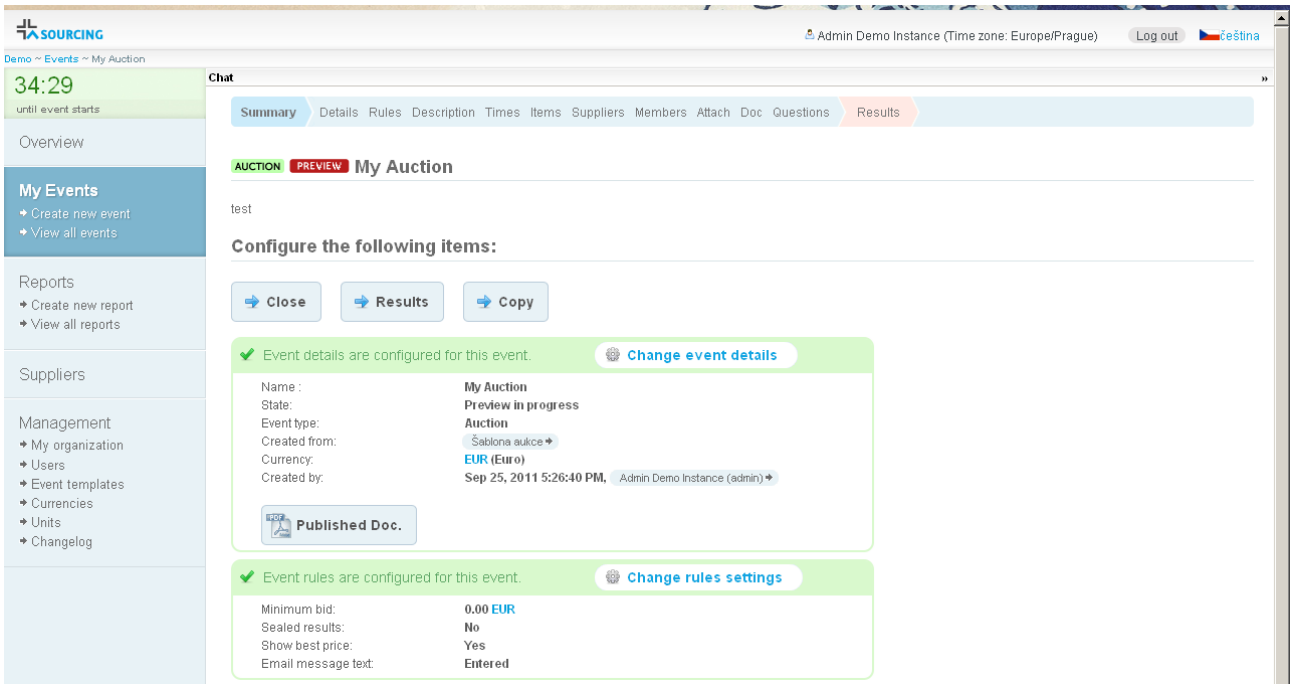
4.1.16 The event in state "READY"

After the event publishing, the event state is set to "READY" and the event if waiting for it's start.

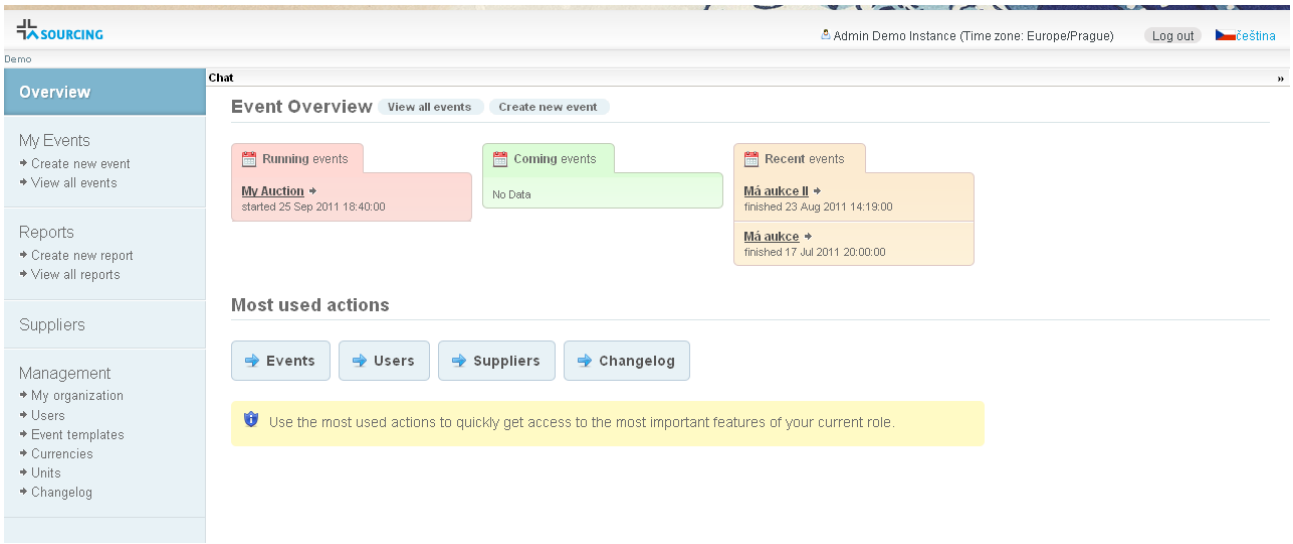


4.1.17 The event in state "PREVIEW"

The event changes its state to "PREVIEW" based on the event timing. This state may be omitted if the buyer does not need it.



In "Overview" page you can now see the event in the running list:

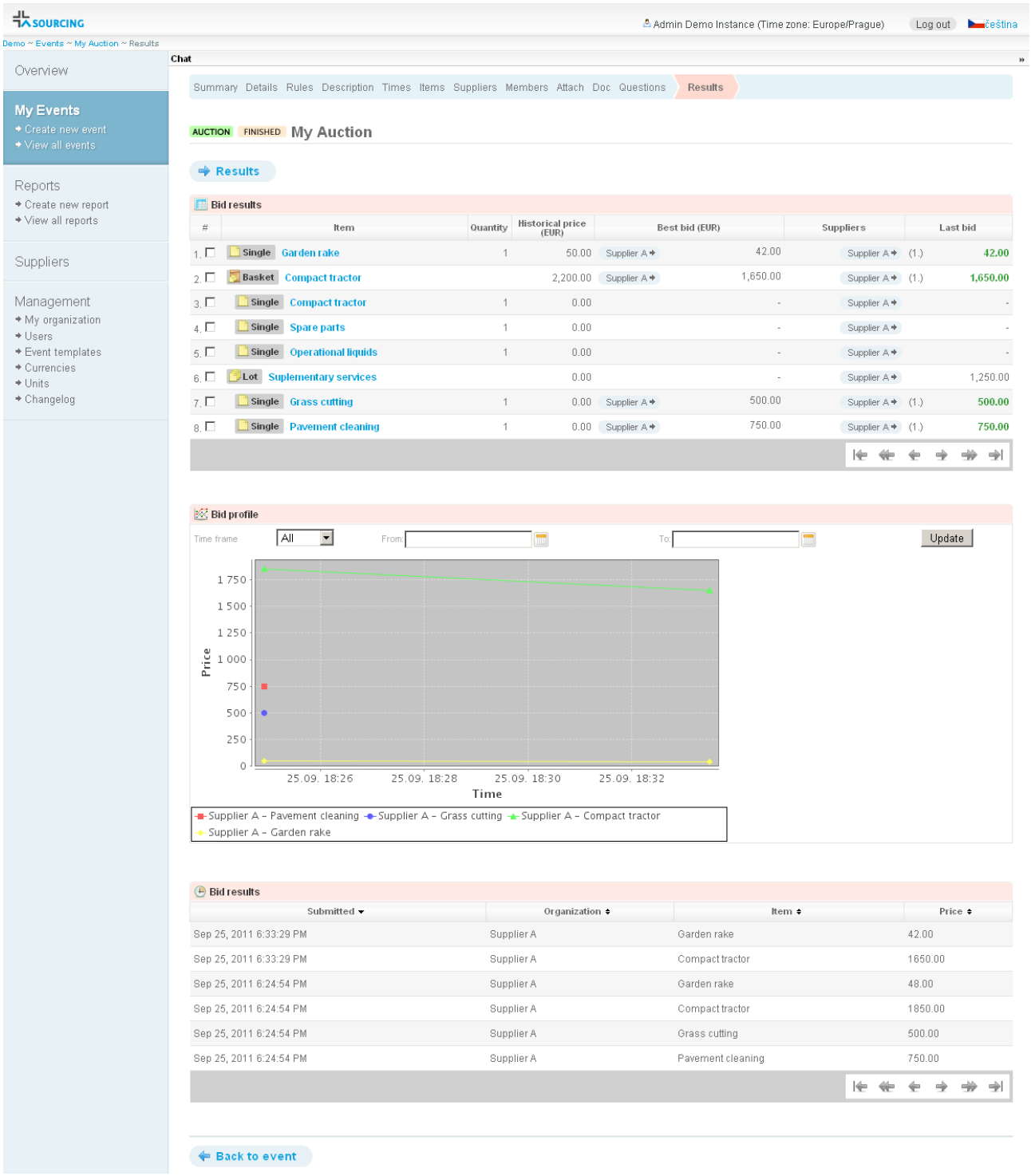


5 The event results

The buyer and his team can on-line check results during the event run. In case that the buyer set sealed results option, than the results will be accessible only when the event ends. You can check following attributes on the main result overview page:

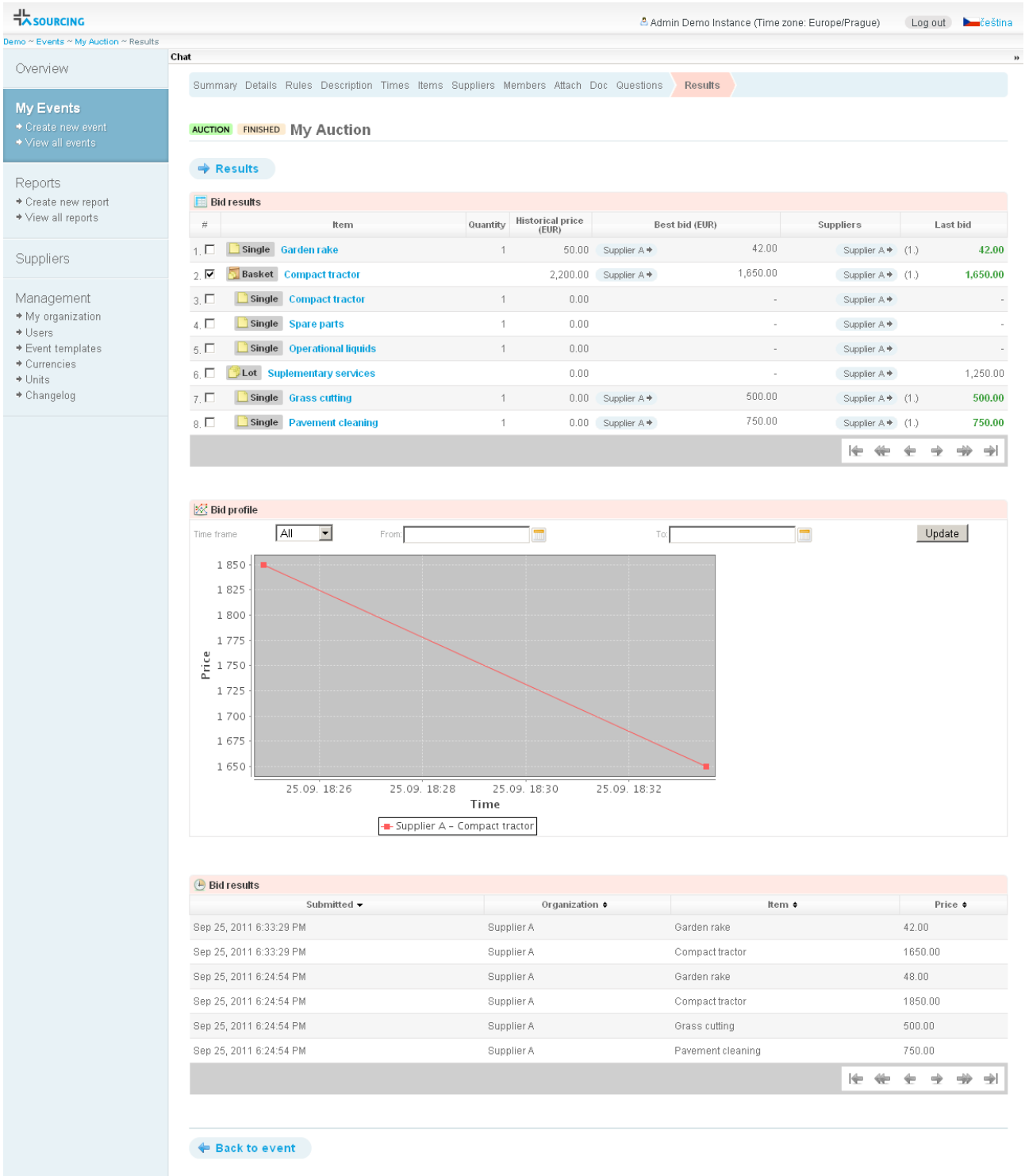
- Overview of the best offers for each supplier and it's order
- Graph with time profile of each item bids
- List of all supplier's bids

5.1 Results overview



5.2 Filtering results by item

By selecting an item and click "Submit" button, you can show only chosen items in the graph. You can also change the time frame of the graph by using time period listbox or specify from/to time.



5.3 Detailed results of each supplier

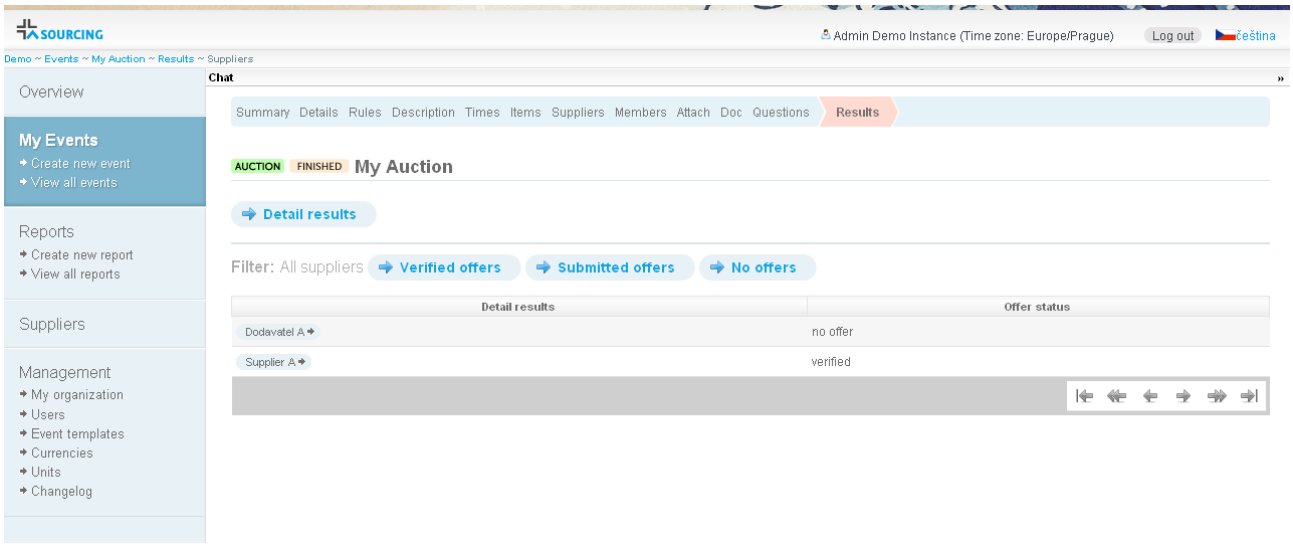
By choosing "Results of event suppliers" you can see detailed information of results from each supplier's perspective. The first page is showing different lists of suppliers by different categories:

All suppliers – all invited suppliers

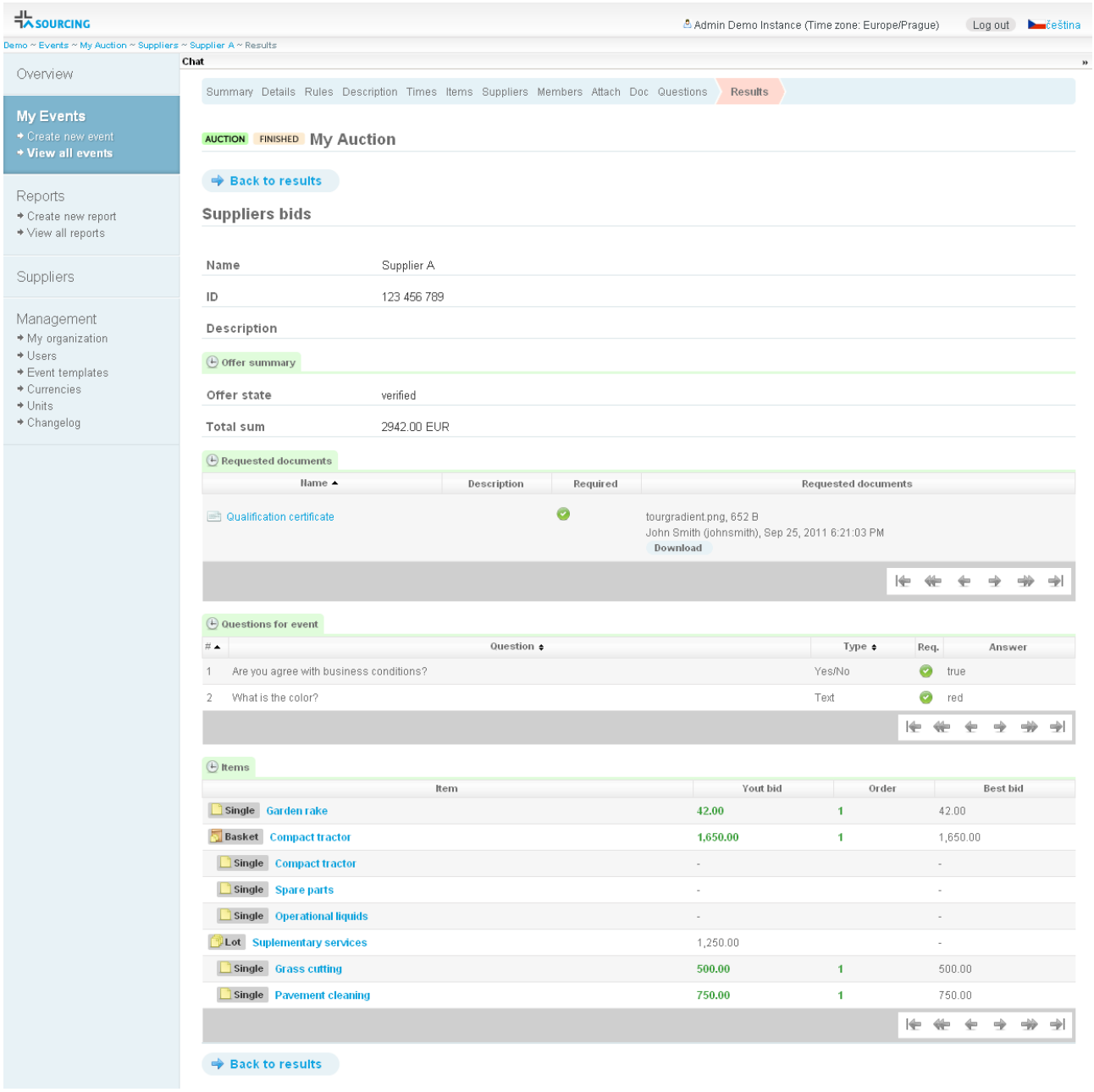
Verified offers – suppliers which meet all requirements of buyer (uploaded required documents and answered all required questions)

Send offers – suppliers which sent at least one bid

xxxxxxxxxx – suppliers which did not participate in the event

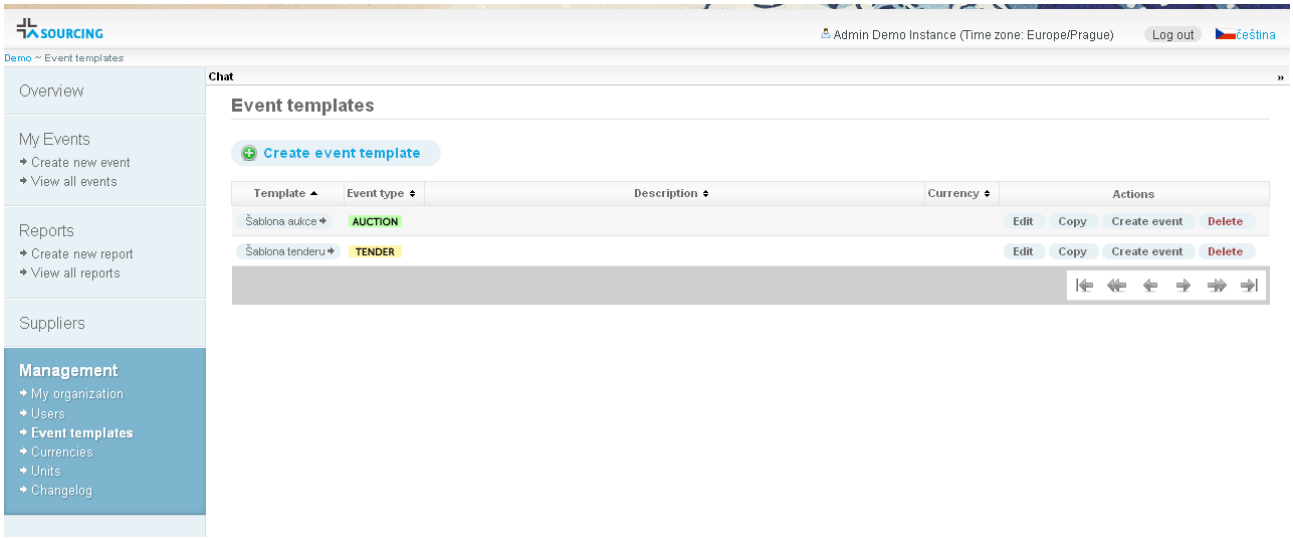


By selecting one customer, you get all results belonging to a selected supplier. You get a list of bids, list of documents and list of answered questions. You can download documents previously uploaded by the supplier, check answers to the questions and see a list of all the supplier's bids.



6 Event templates

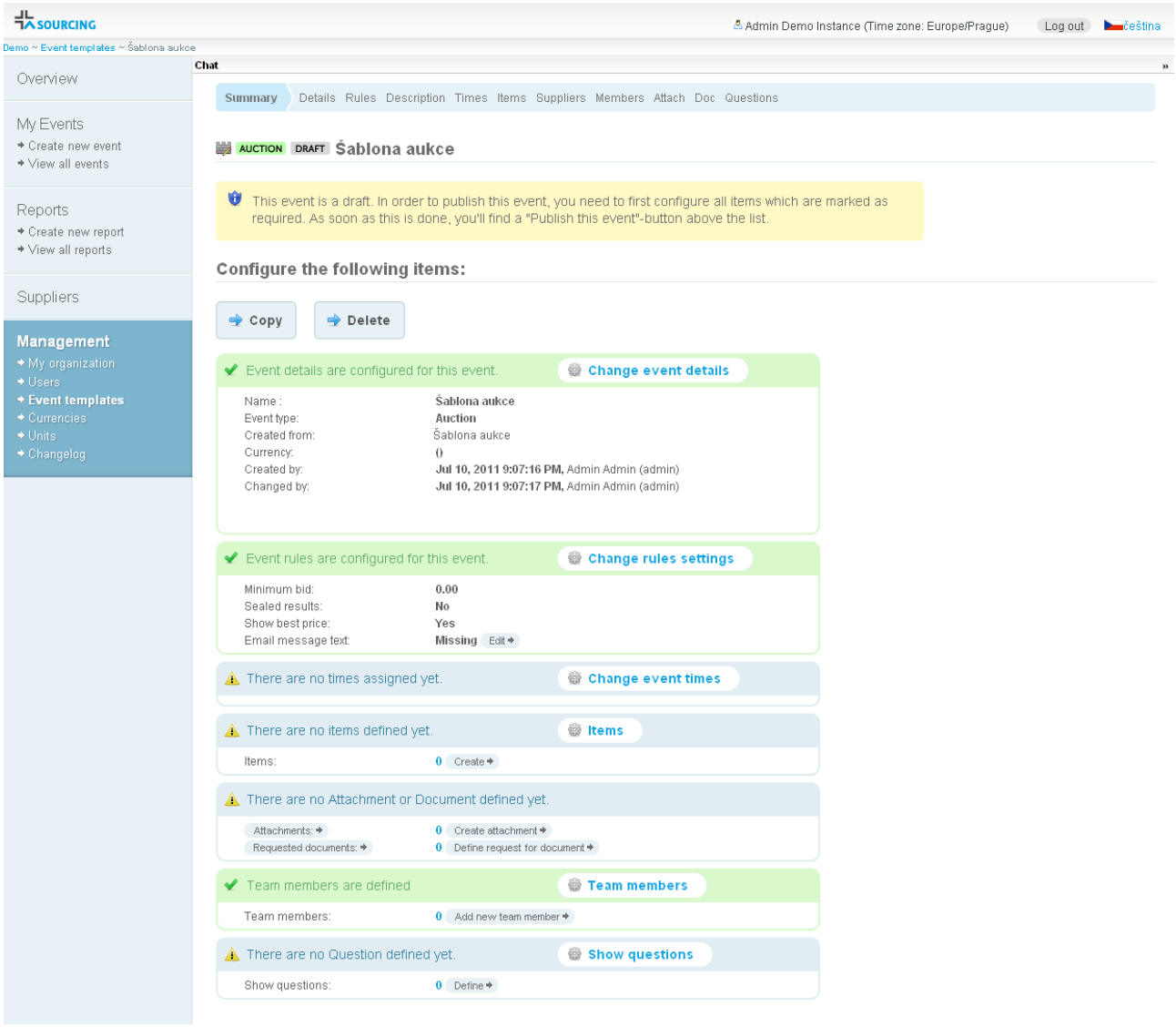
Event templates are helping to minimize work during new event creation as well as it allows typical event set-up. New events can be also created as a copy of an existing event, but this is allowing the buyer to prepare some typical scenarios.



The event template is possible to create as:

- new template, where users need to fill in all required information.
- copy of existing event and modify content as needed.

The event template is possible to modify regardless, to add or remove existing attributes. The event template is possibly recognized by the icon .


SOURCING
Admin Demo Instance (Time zone: Europe/Prague)
Log out
čeština
Demo ~ Event templates ~ Šablona aukce
Chat
Overview
My Events
Create new event
View all events
Reports
Create new report
View all reports
Suppliers
Management
My organization
Users
Event templates
Currencies
Units
Changelog
Summary
Details
Rules
Description
Times
Items
Suppliers
Members
Attach
Doc
Questions
AUCTION
DRAFT
Šablona aukce
This event is a draft. In order to publish this event, you need to first configure all items which are marked as required. As soon as this is done, you'll find a "Publish this event"-button above the list.
Configure the following items:
Copy
Delete
Event details are configured for this event.
Change event details
Name :
Šablona aukce
Event type:
Auction
Created from:
Šablona aukce
Currency:
()
Created by:
Jul 10, 2011 9:07:16 PM, Admin Admin (admin)
Changed by:
Jul 10, 2011 9:07:17 PM, Admin Admin (admin)
Event rules are configured for this event.
Change rules settings
Minimum bid:
0.00
Sealed results:
No
Show best price:
Yes
Email message text:
Missing
Edit
There are no times assigned yet.
Change event times
There are no items defined yet.
Items
Items:
0
Create
There are no Attachment or Document defined yet.
Attachments:
0
Create attachment
Requested documents:
0
Define request for document
Team members are defined
Team members
Team members:
0
Add new team member
There are no Question defined yet.
Show questions
Show questions:
0
Define

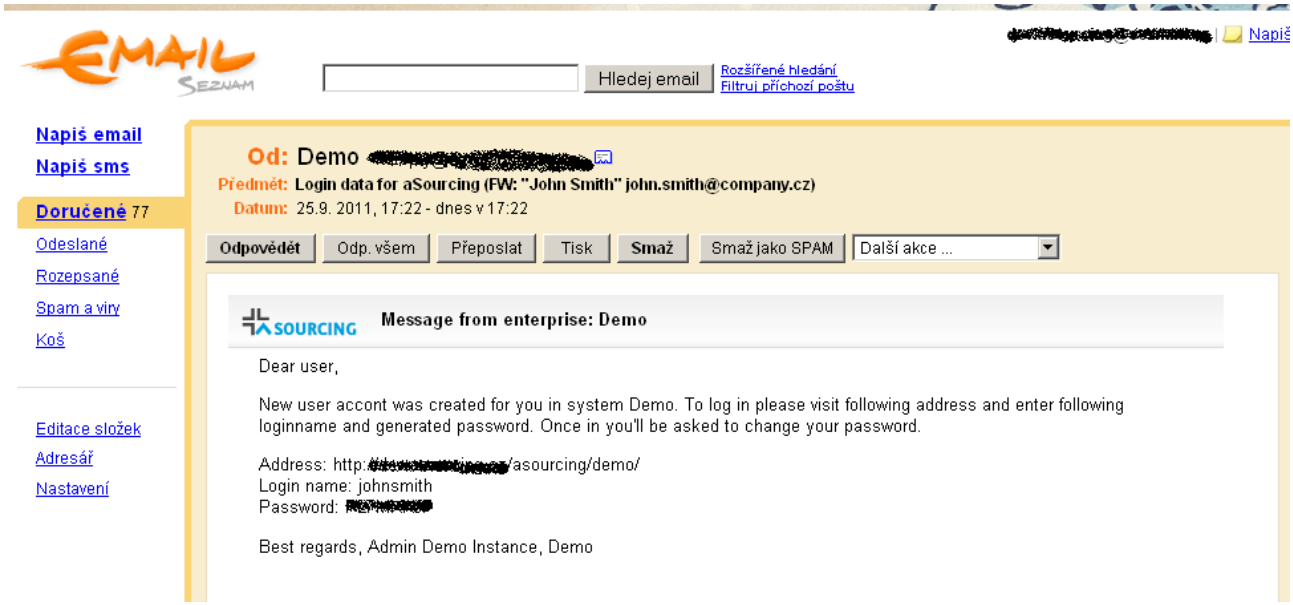
7 Supplier's view

7.1.1 Set-up of supplier's user account

When a buyer adds a new supplier's user into the system, it sends an email to the email address of a newly created user with login details.

Email content:

- URL address, which needs to be used to login to the system.
- User name.
- User password – we are recommending to change password after first login.

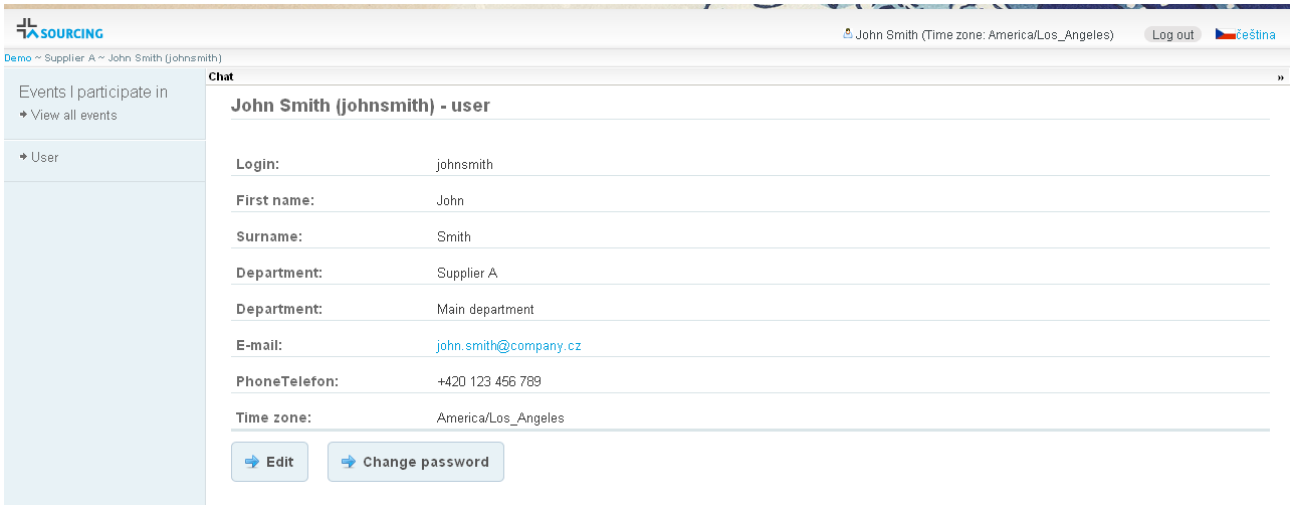


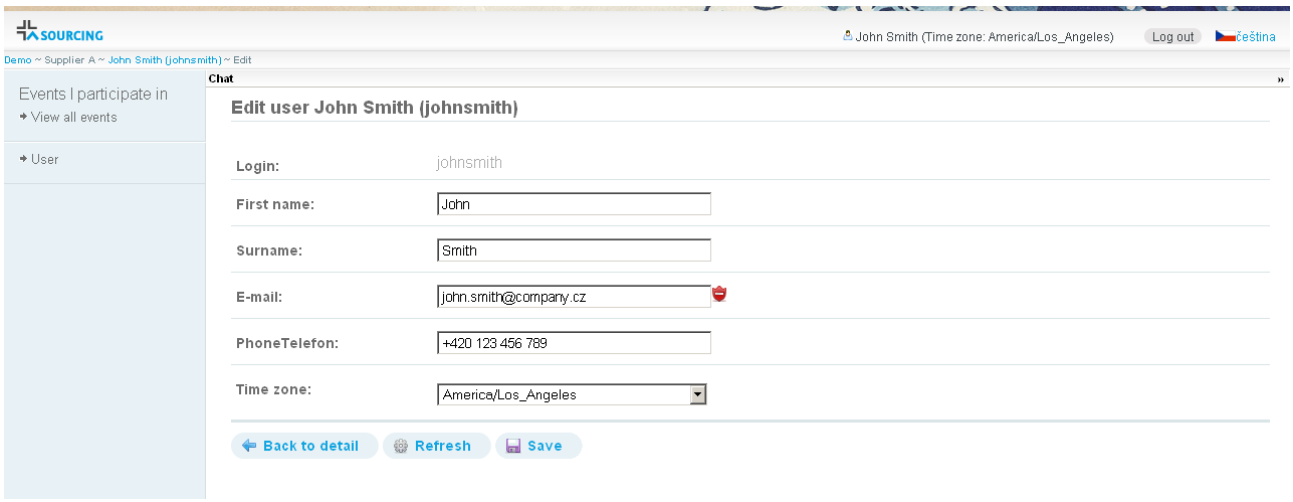
The following needs to be checked after first login of supplier's user:

- contact information (was filled in by buyer)
- **Set correct time zone of supplier's user.** This is mandatory settings as all the time information, which is displayed by application, is converted to this time zone.
- Change user password

Details of user profile (accessible by clicking on user name in top right corner):

Change user profile:





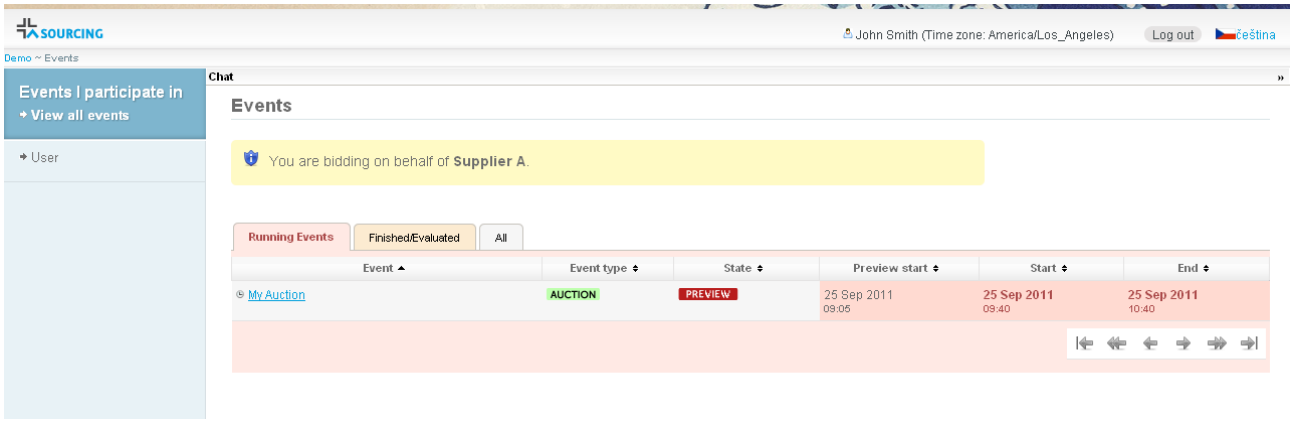
7.1.2 Start of the event

The supplier is informed about the event start by email message. It is containing:

- The event name
- Description
- Event information
- Information related to publishing of event
- Timing of event
- PDF document with all buyer's input
- URL where to access application

All this information is for the supplier's need to understand the published event. It is possible to find details in an aSourcing application, where a user can login by using its own login information.

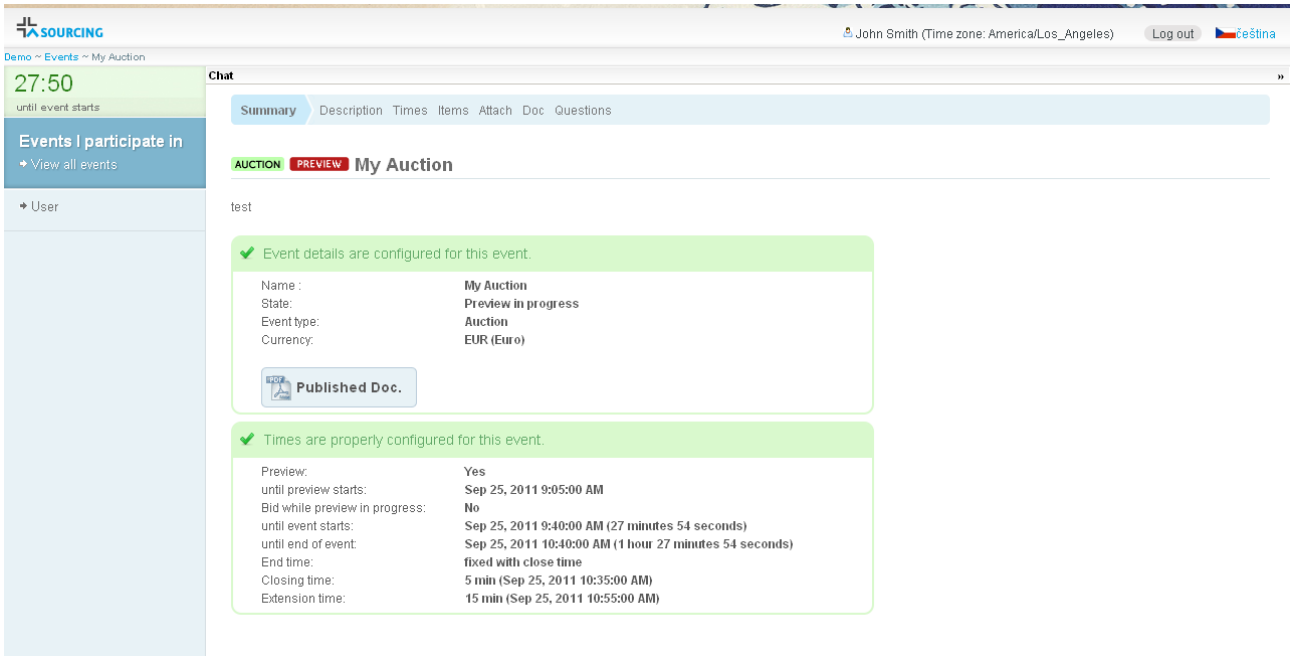
After a user login to the application, it can see list of all events which are currently running and he has been invited in:



7.2 Supplier's new event

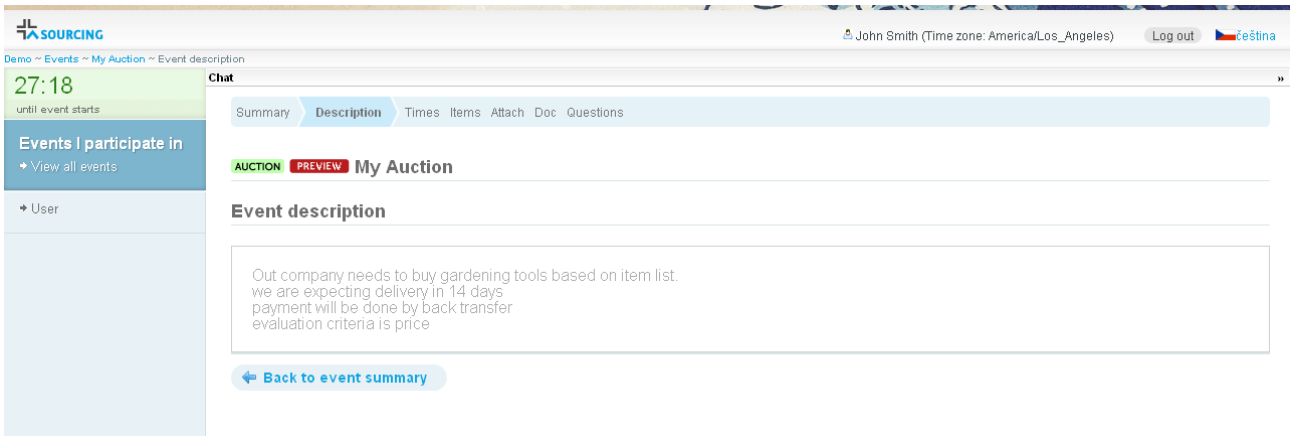
For a supplier it is important to get familiar with the settings of the published event. Mainly check:

- Timing of the event – to properly understand when the event starts and ends
- type of the event end – to understand if the end of the event is fixed or with an extension
- what documents needs to be uploaded
- what questions needs to be answered



7.2.1 Description

On tab "Description" we can see detailed information provided by buyer.



7.2.2 Timing

Tab "Timing" is showing the event timing information. You can verify when the event starts and ends.

Allow preview – if set, than the event is starting with preview phase

Start of preview – the time when the event preview is starting and it is time when the event is publish to the suppliers.

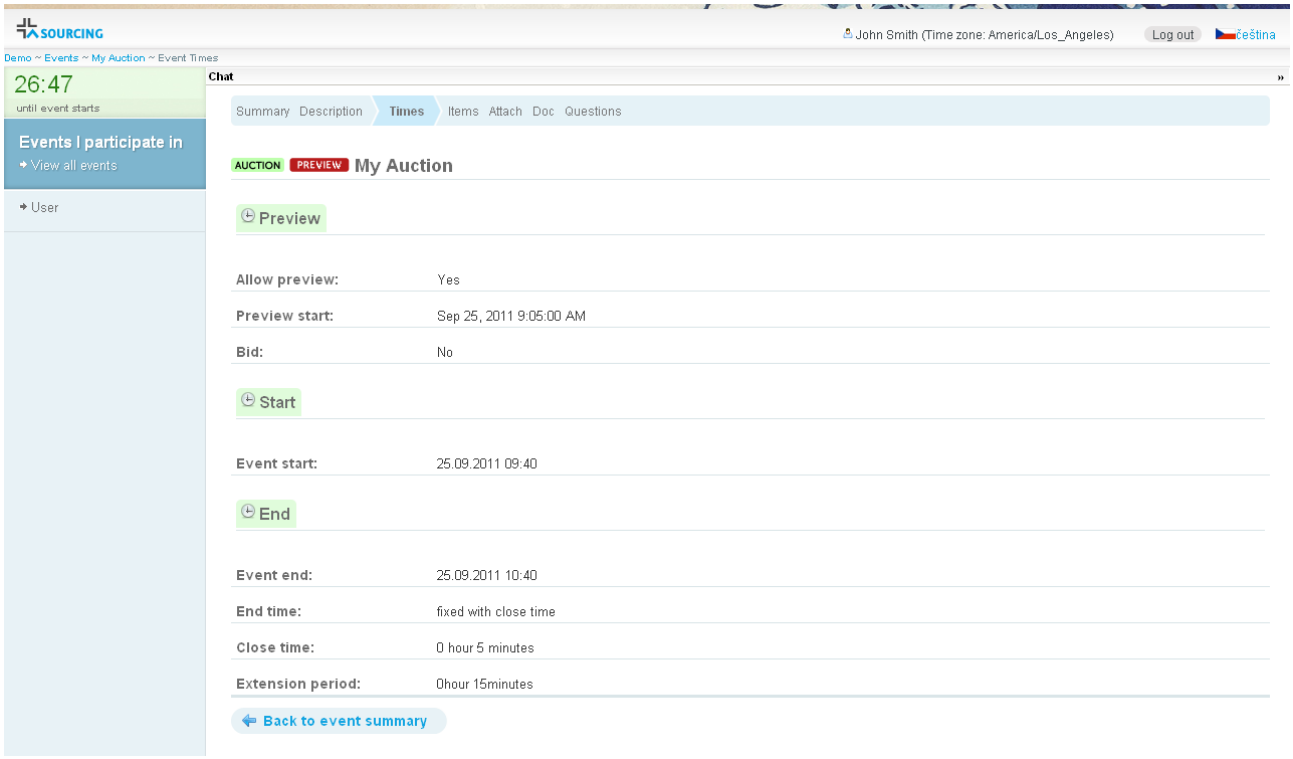
Bidding – if set, then the supplier can start the bidding event during the preview phase.

Start of event – time when the event starts if preview is not enabled, than it is is also th time when the event is published to suppliers.

End of event – time when the event is ending. This time can be extended if the event type is the end with extension.

The end type

- **fixed** – The event is ending when the end time is over
- **fixed with extension** – The end of the event occurs if none of the suppliers submit offers on the closing time period before the end time. If the supplier submits a new bid in this period, then the end time of the event is extended by extension time period.

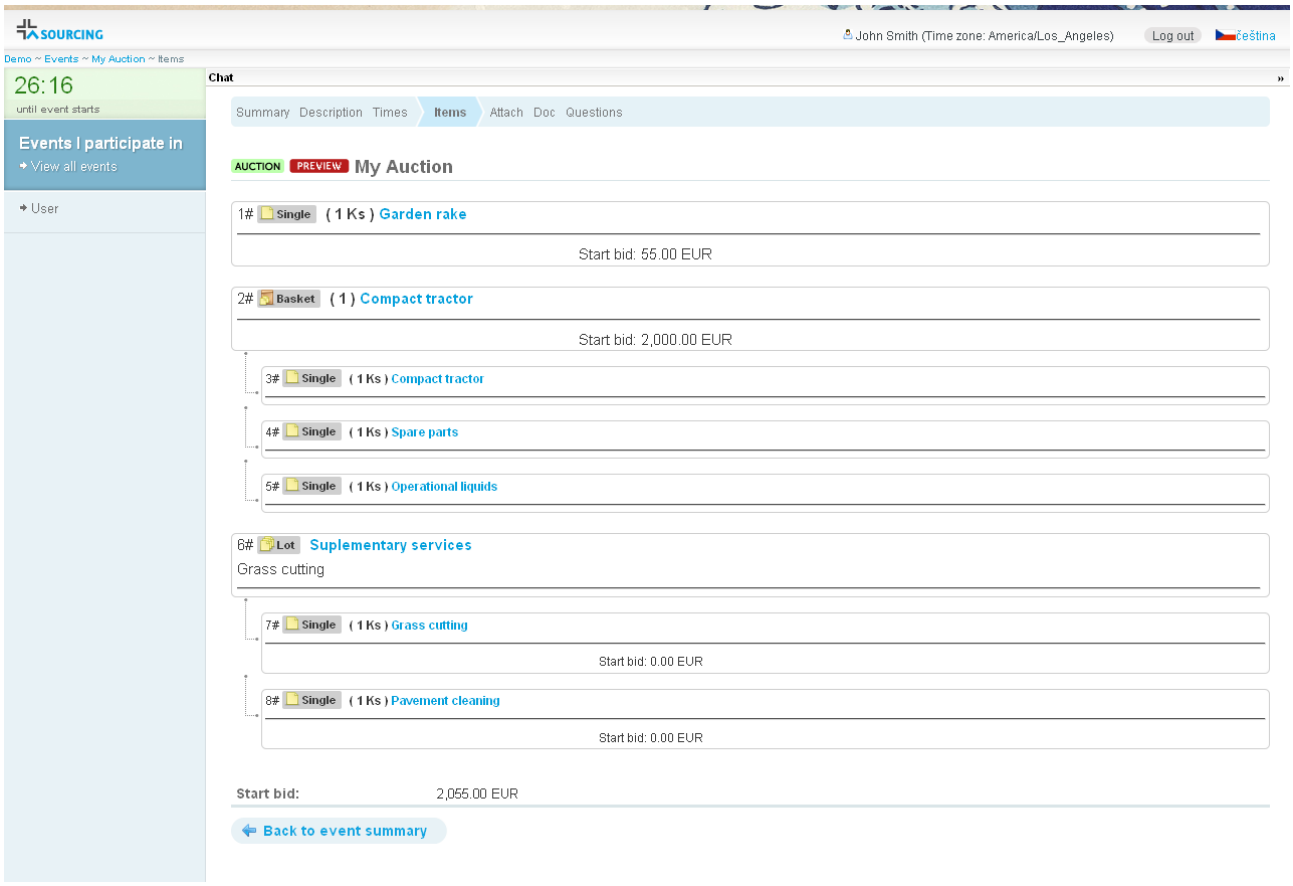


7.2.3 Items

Tab "Items" is showing all line items which is the object of the event (auction or tender)

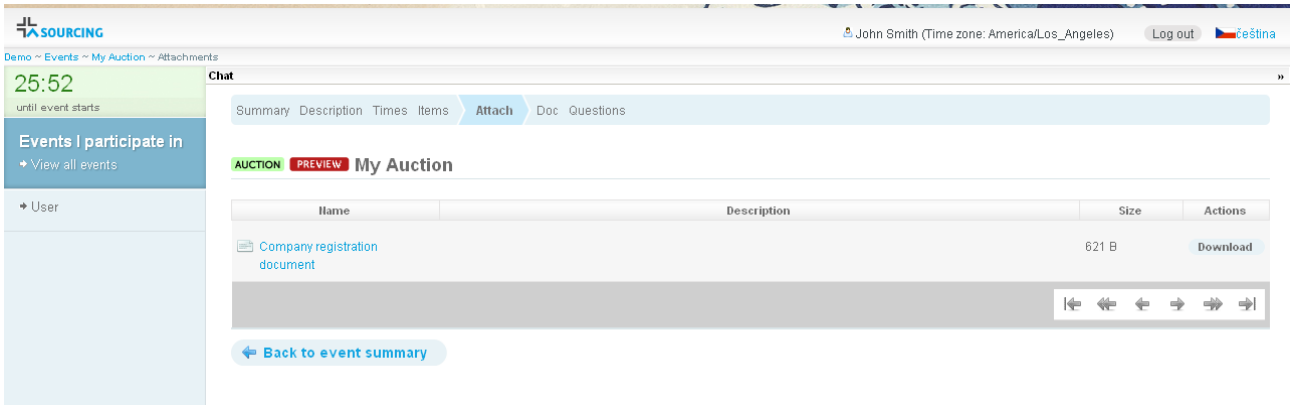
Line items can be one of three types:

- **Single item**
- **Group** – It is designed to group items which are somehow related. The price is calculated on line item level.
- **Lot** – Lot is designed to group items where the price of each item isn't important, but the price for all sub items.



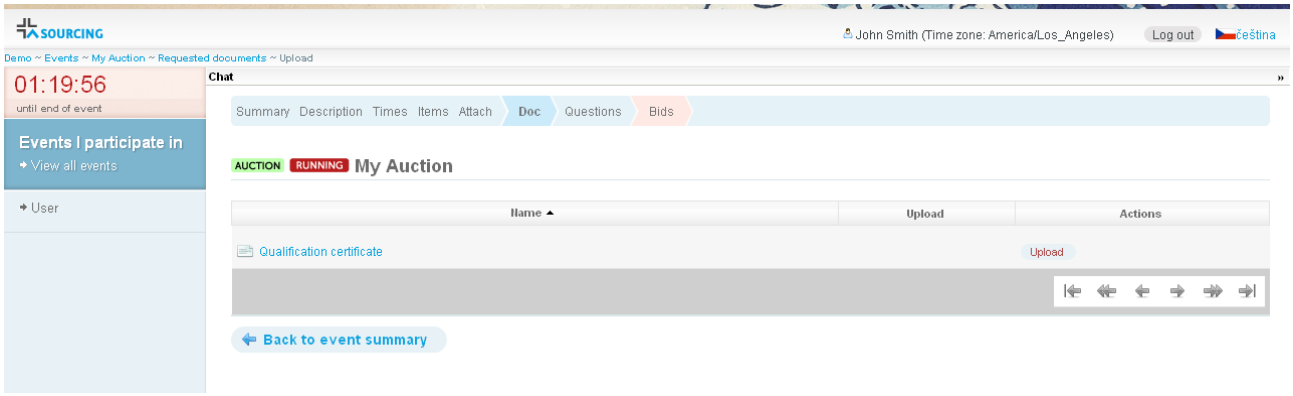
7.2.4 Attachments

Tab "Attachments" is listing all attachments which have been added by the buyer. Supplier can download them.

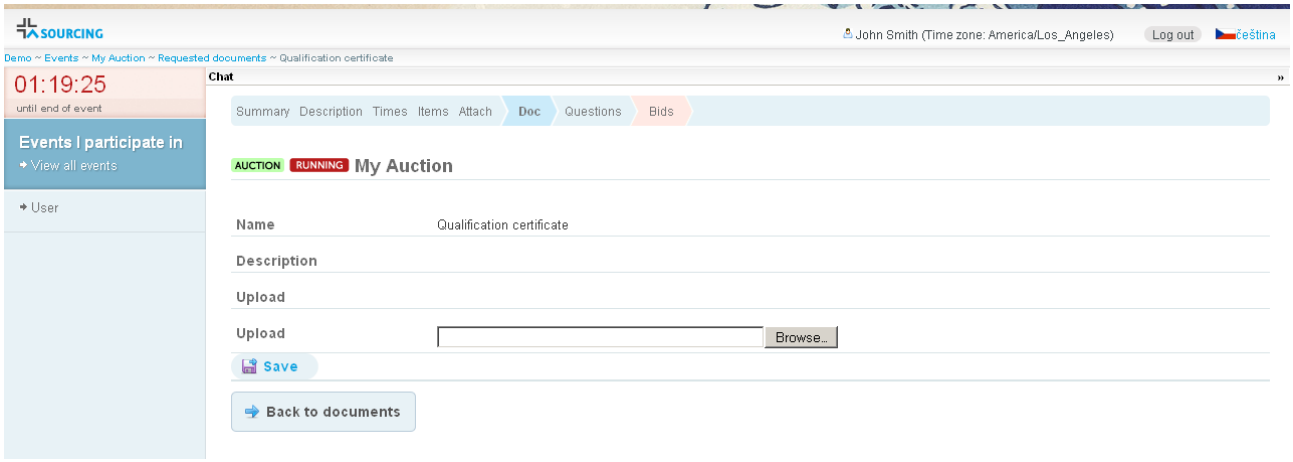


7.2.5 Documents

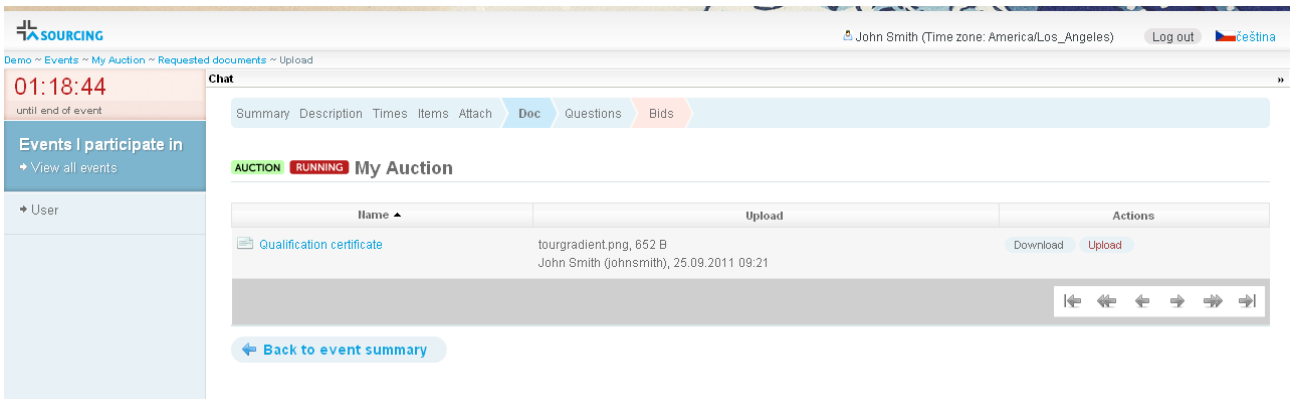
Tab "Doc" is containing the list of all documents which are requested by the buyer. Suppliers must upload at least those documents which are required or he will not be able to start the bidding process.



Document upload:



Uploaded document:

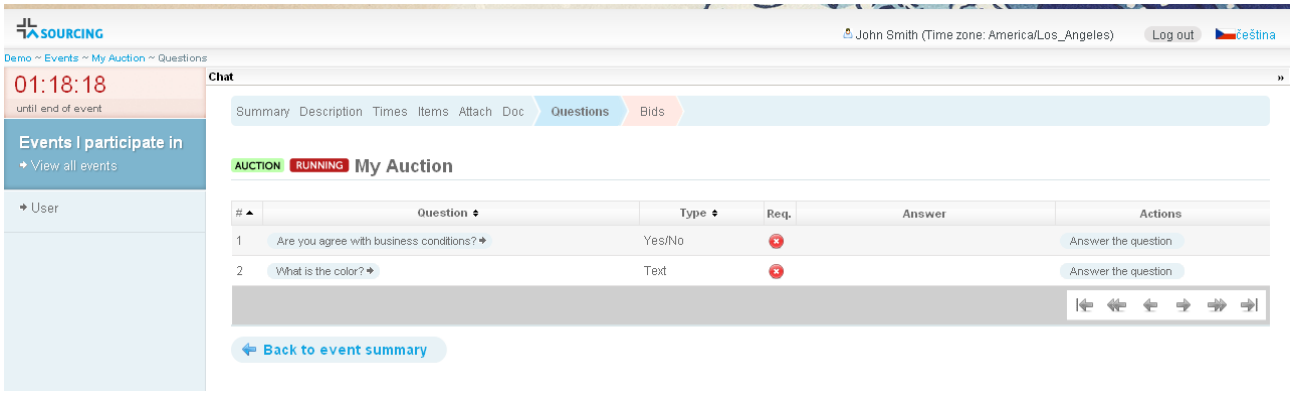


7.2.6 Questions

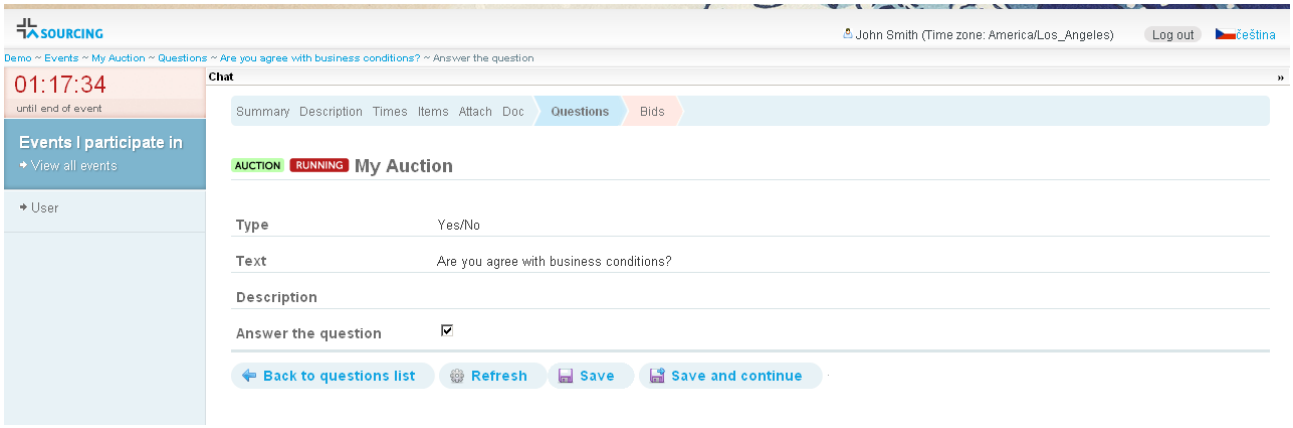
Tab "Questions" is containing list of questions which had been define by the buyer, this list of questions should be answered by the supplier. At least he needs to answer those questions which are marked as mandatory, or the supplier will not be able to start bidding process.

Type of questions:

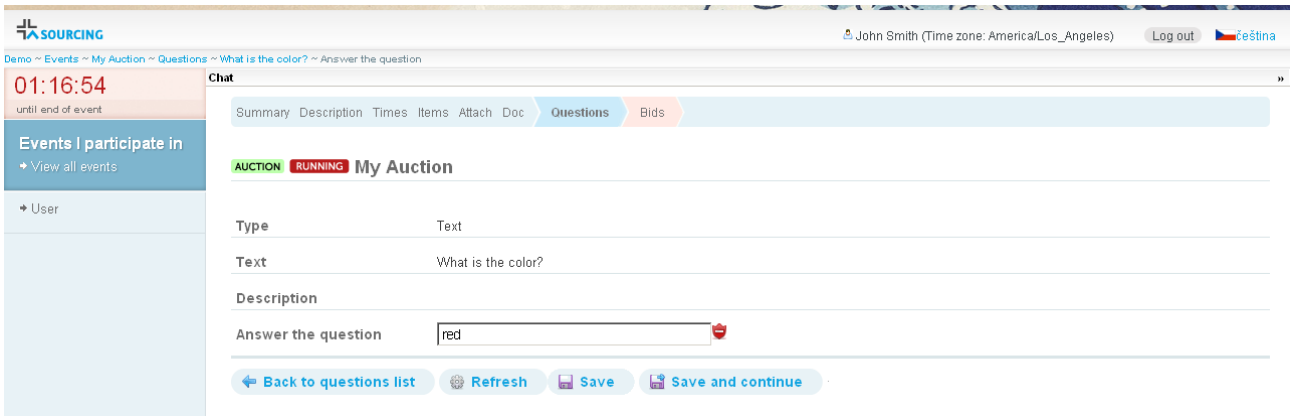
- Yes/No
- Text field



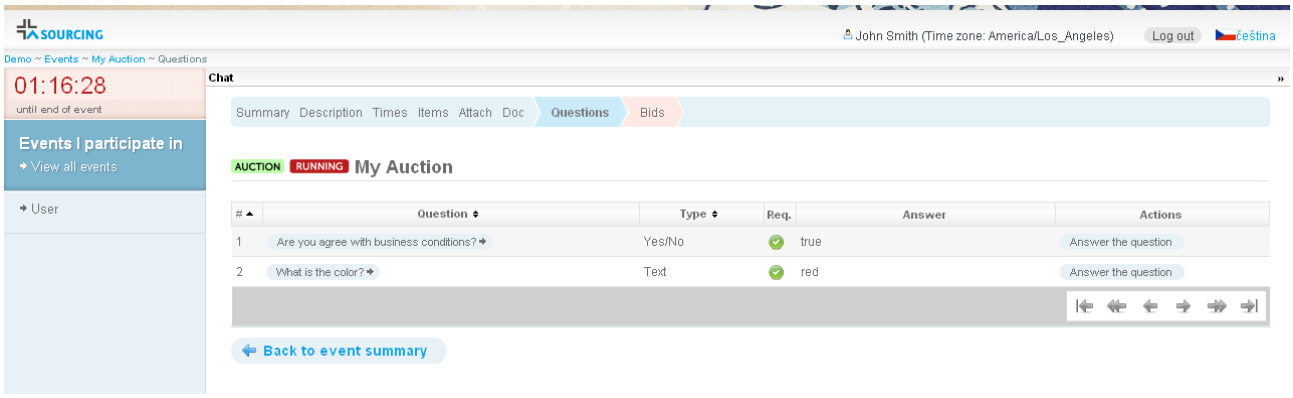
Answer of the Yes/No question:



Answer of the text field question:



Answered questions:



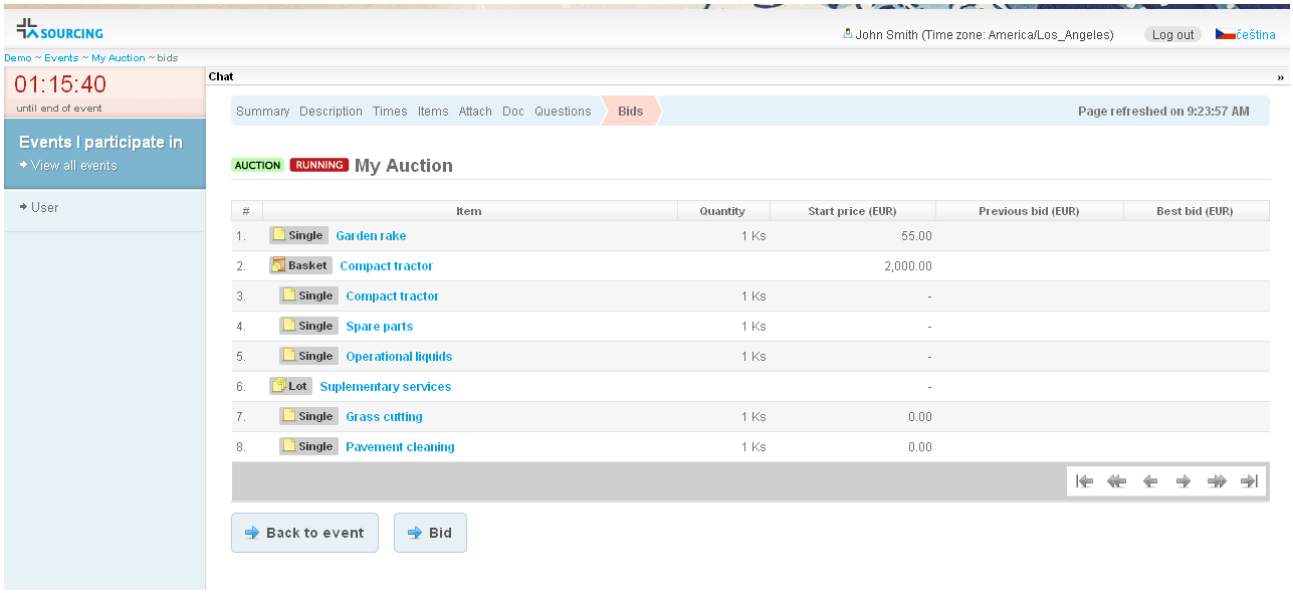
7.2.7 Bids - bidding process

Tab "Bids" is allowing to the supplier to start the bidding process for each item. Base page is showing the list of all items, it's price attributes and order offer of the supplier.

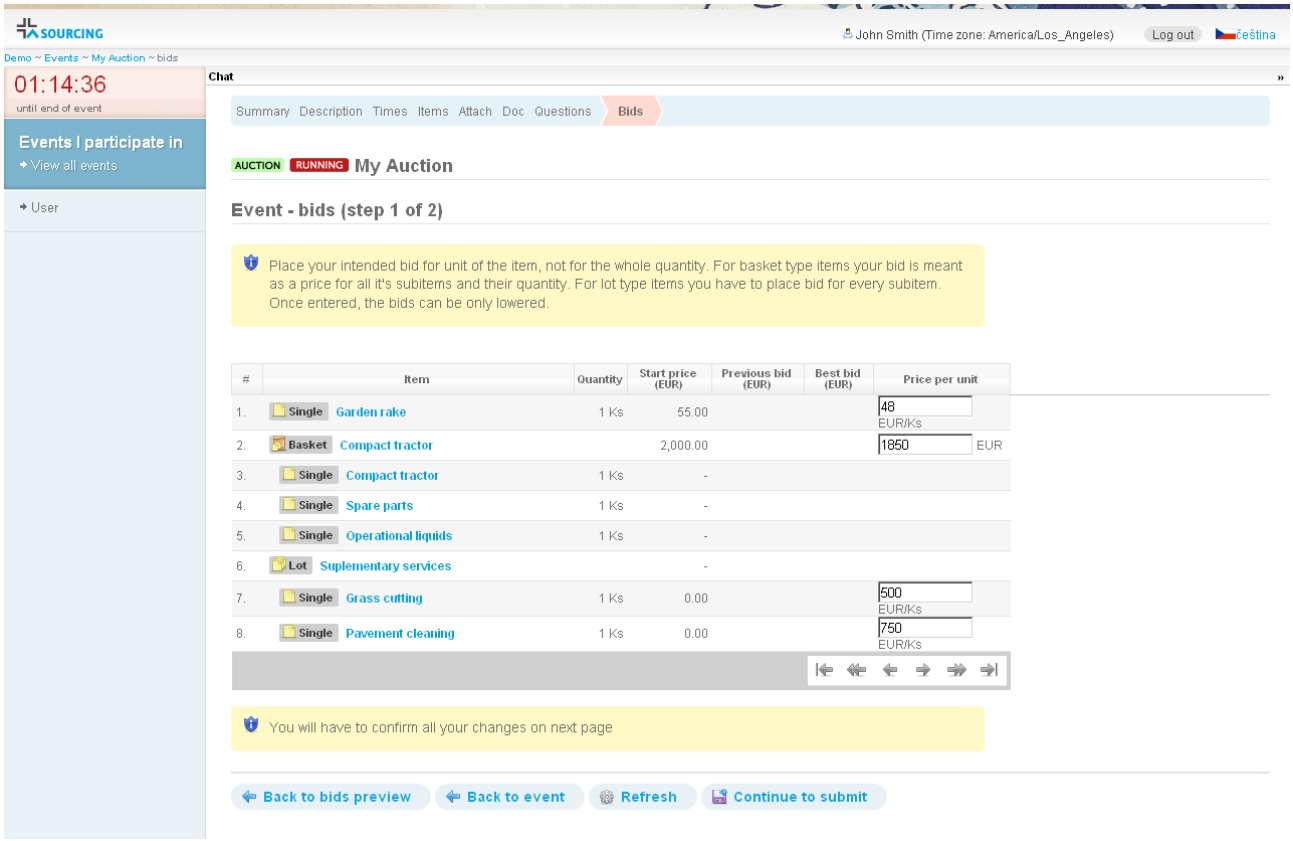
Starting price – price which had been entered by the buyer. This is the information attribute for the supplier to inform him about the expected price. This entry can by missing if the buyer does not want it.

Last price – last bit price from the supplier

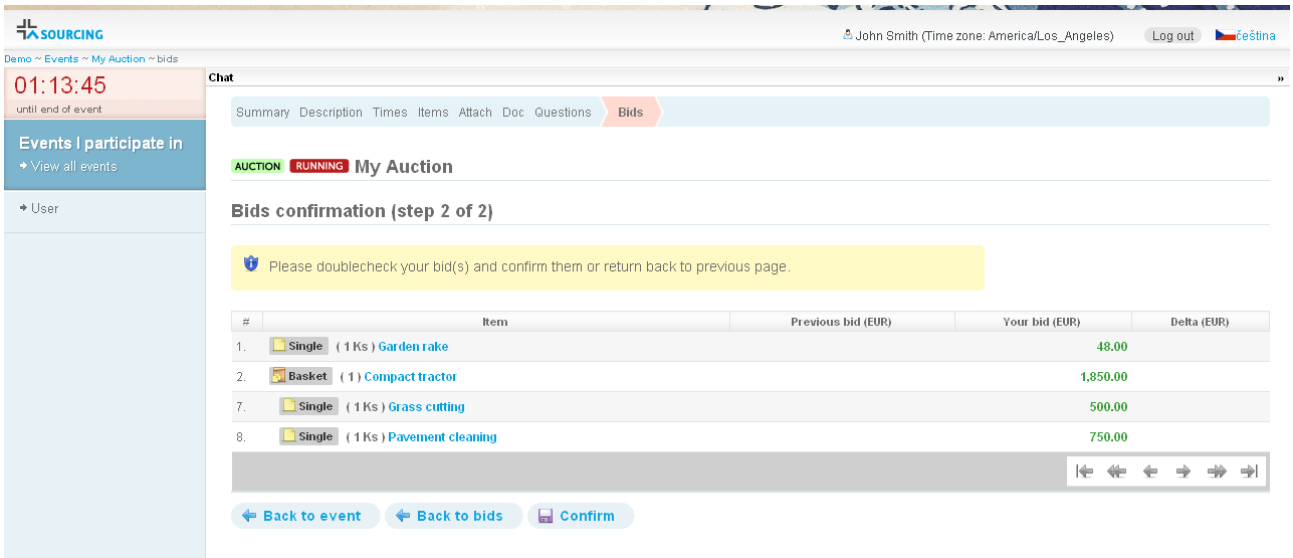
The best price – the best price of all suppliers



By choosing "Bid", it shows the form where the supplier can enter a new bid offer for each item. If the supplier is entering the first offer, it can choose what ever price he wants, but next, if the event is an auction, it only allows to enter a new bid with a price which is at least lowered by the minimal bid (if it has been set by the buyer). If the event is the tender type, then the price can be changed, as needed by the supplier.

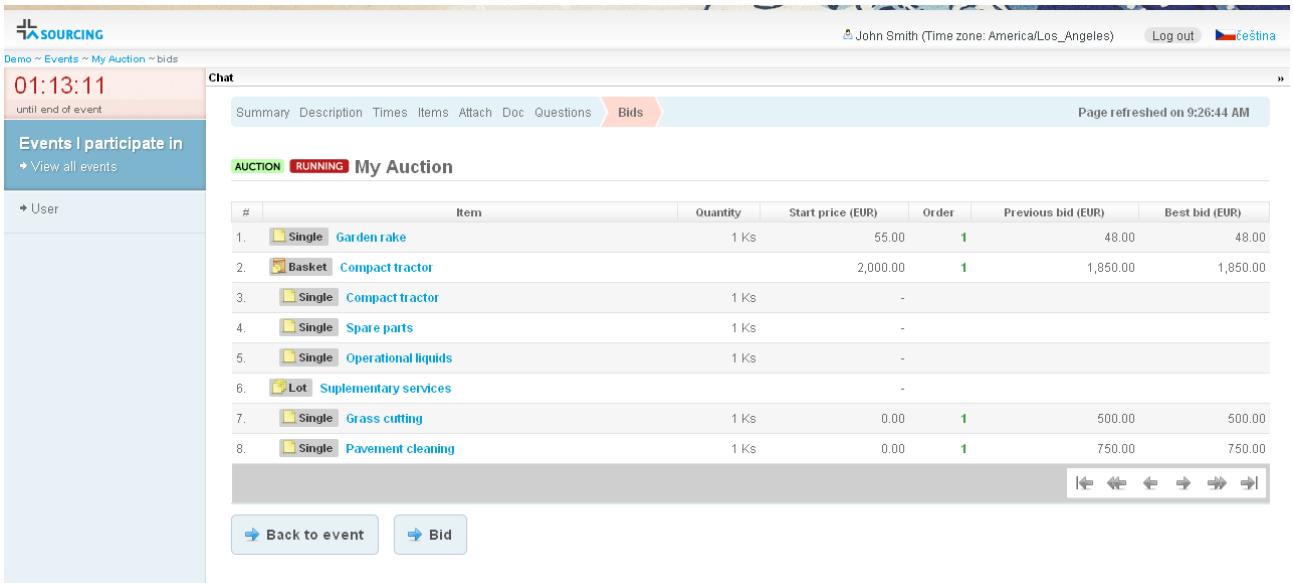


When the supplier enters the prices (he does not need to enter them all), it shows the next screen with an overview of entered values and the supplier is asked for bid confirmation. After this, the offer is committed. All suppliers and buyer's team are informed about each new bid by email message. The suppliers are not informed as to who has submitted new bid, but it can see the price (if allowed by the buyer) and the new order.



By entering a new bid, the system updates new prices and orders of the supplier. New bids can be again submitted by choosing "Set prices". The supplier can submit new bids until the event

ends.

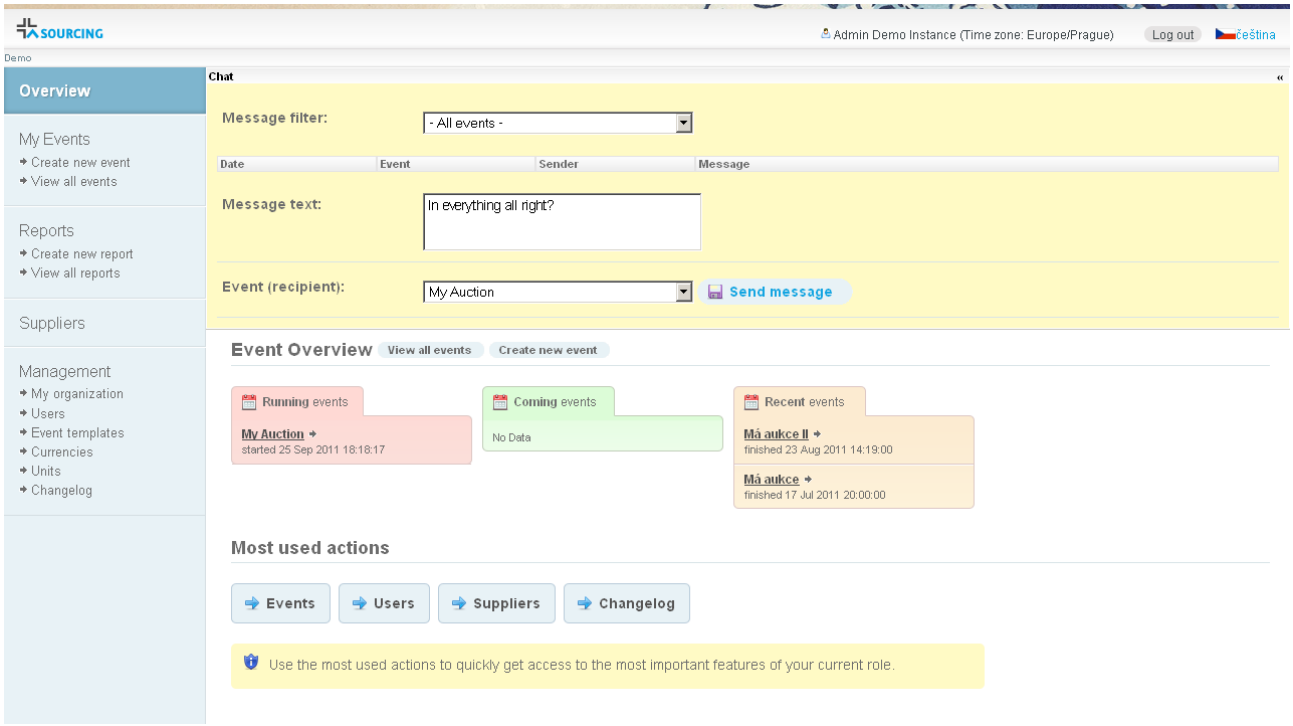

SOURCING
John Smith (Time zone: America/Los_Angeles)
Log out
Čeština
Demo ~ Events ~ My Auction ~ bids
01:13:11
until end of event
Chat
Events I participate in
View all events
User
Summary Description Times Items Attach Doc Questions Bids
Page refreshed on 9:26:44 AM
AUCTION RUNNING My Auction
Item Quantity Start price (EUR) Order Previous bid (EUR) Best bid (EUR)
1. Single Garden rake 1 Ks 55.00 1 48.00 48.00
2. Basket Compact tractor 2,000.00 1 1,850.00 1,850.00
3. Single Compact tractor 1 Ks -
4. Single Spare parts 1 Ks -
5. Single Operational liquids 1 Ks -
6. Lot Suplementary services -
7. Single Grass cutting 1 Ks 0.00 1 500.00 500.00
8. Single Pavement cleaning 1 Ks 0.00 1 750.00 750.00
Back to event
Bid

8 Chat

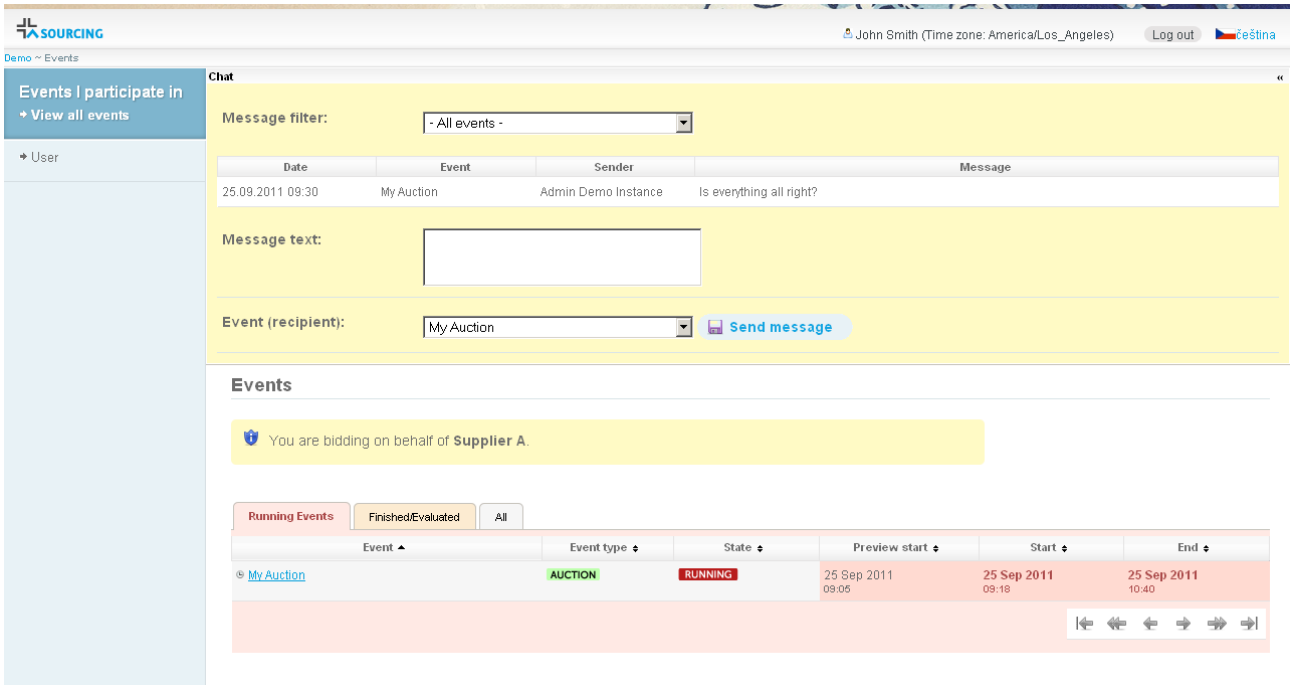
The aSourcing application is allowing the opportunity for chat relations between all participants, meaning the buyer's team and all suppliers. The suppliers are anonymous in the chat to prevent their identification. The user interface is informing the user about new messages by red flashing text "Chat" as well as by sending email message.

The chat screen is accessible by clicking on the row with the text "Chat"

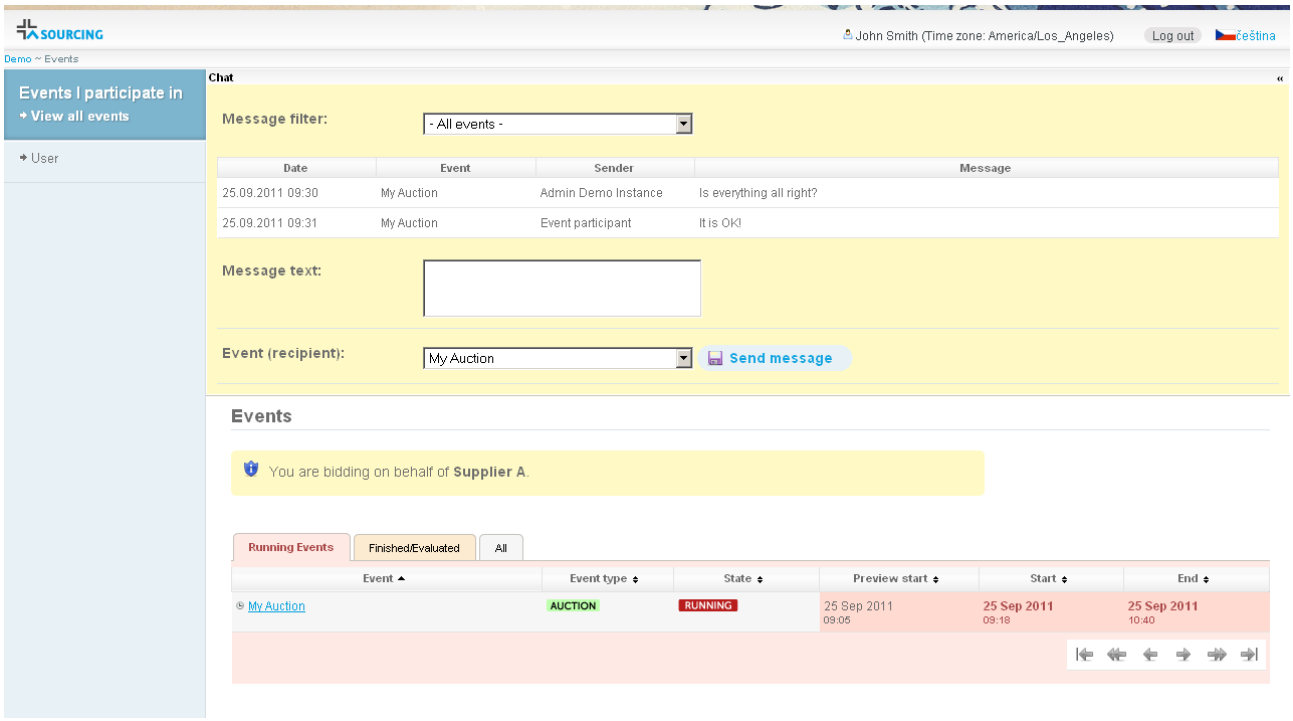
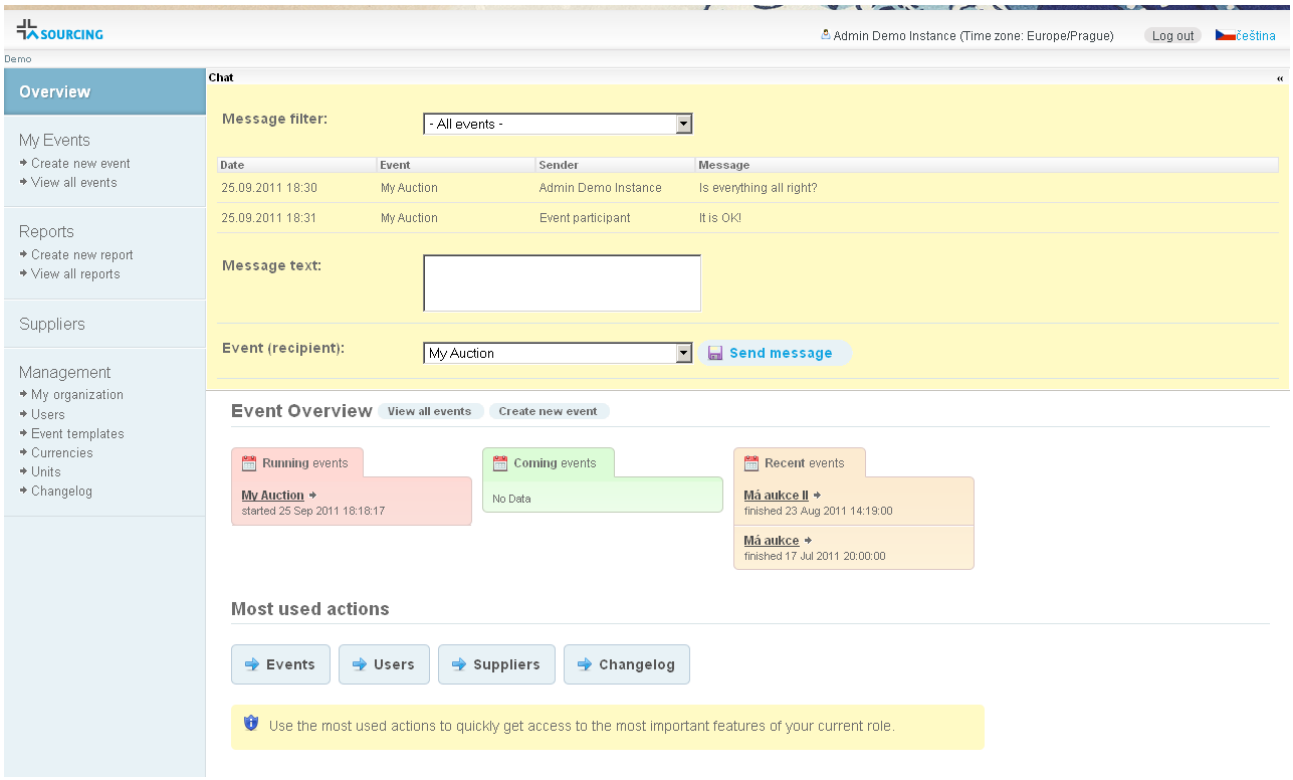
Message sent by the Buyer:



How it is showed to the suppliers and the buyer's team:



To see current conversation:



Chat from the buyer view: